



Help to Make things BettER -  
a community response to the needs of living and working within the East  
Riding of Yorkshire



*Survey responses gathered  
and collated by Detty Tyler  
April 1<sup>st</sup> – 31<sup>st</sup> August 2019*

## Contents

Introduction .....	4
Recommendations for the future .....	8
Beverley .....	10
Summary .....	10
Bridlington.....	12
Summary .....	12
Driffield .....	14
Summary .....	14
Goole .....	16
Summary .....	16
Haltemprice.....	18
Summary .....	18
Holderness .....	19
Summary .....	20
Wolds & Dale and Howdenshire .....	23
Summary .....	23
East Riding wide .....	25
Summary .....	25
Appendix A.....	28
Beverley .....	28
Online survey responses .....	28
Beverley Local Links and Youth Network Meeting – 15 <sup>th</sup> July 2019 .....	31
Beverley Youth Voice event – 27 <sup>th</sup> May 2019 .....	33

Beverley Youth Festival - 28 <sup>th</sup> August 2019 .....	33
Appendix B .....	35
Bridlington.....	35
Online survey responses .....	35
Bridlington Local Links network and Youth Coalition – 20 <sup>th</sup> May 2019 .....	40
WestHill community consultation event at St Mark’s Church – 5 <sup>th</sup> July 2019.....	42
Appendix C .....	44
Driffield .....	44
Online survey responses .....	44
Driffield Local Links and Youth Network Meeting – 27 <sup>th</sup> June 2019 .....	47
Driffield Youth Voice event – 30 <sup>th</sup> May 2019 .....	49
Appendix D.....	52
Goole.....	52
Online survey responses .....	52
Goole Local-Links event on 10 <sup>th</sup> June 2019.....	55
Snaith Primary School – questionnaire responses.....	57
Goole Marshlands Primary School – questionnaire responses .....	58
Appendix E .....	59
Haltemprice.....	59
Online survey responses .....	59
Maxi Fun Club – 3 <sup>rd</sup> April 2019 .....	63
Appendix F .....	65
Holderness .....	65
Online survey responses .....	65

Withernsea Local Links network and Youth Coalition – 23 <sup>rd</sup> April 2019.....	70
Withernsea Youth Voice event – Friday 31 <sup>st</sup> May 2019.....	73
Hedon Primary School – questionnaire responses .....	75
Hornsea Primary School – questionnaire responses .....	76
Withernsea One to One interviews .....	78
Online survey responses .....	79
Wolds & Dale Local Links network and Youth Coalition – 29 <sup>th</sup> April 2019.....	84
Pocklington – One to one interviews.....	85
Young People Count – consultation with young people June – July 2019.....	86
Holme on Spalding Moor .....	87
Holme on Spalding Moor Youth Club – 10 <sup>th</sup> June 2019 .....	89
Wolds & Dale Youth Voice event – 28 <sup>th</sup> May 2019 .....	92
Appendix H.....	93
East Riding wide .....	93
East Riding VCS Network meeting – 9 <sup>th</sup> May 2019 .....	93
East Riding Youth Network meeting – 11th June 2019.....	96
East Riding Youth Conference – 1 <sup>st</sup> July 2019 .....	98
Barnardo’s All Stars consultation – 30 <sup>th</sup> July 2019 .....	99
T.Y.L.E.R. group consultation – 14 <sup>th</sup> August 2019 .....	101

## Introduction

East Riding Voluntary Action Services (ERVAS) Ltd is based in the East Riding of Yorkshire, a largely rural area covering 957 square miles with a population of 337,804<sup>1</sup>. As well as having many villages and hamlets within the East Riding there are also a number of market towns, coastal towns, a port and the two neighbouring cities of Kingston upon Hull and York. Although considered an affluent authority, 26,282 people in the East Riding live in the most deprived 20% of areas in England, with 20,048 living in the most deprived 10%, mainly Bridlington South, Withernsea and the port of Goole, including many families with children. A child living in the most deprived area of East riding is over 43 times more likely to be in poverty than a child from the most affluent area. This poses challenges for local voluntary and community groups providing services that require funding, as some areas such as Beverley, are both affluent and yet also feature levels of poverty as high as 32.1%, meaning funding can be difficult to access in order to meet needs.

Many areas of East Riding lack good quality, affordable housing, making it difficult for first time buyers to set foot on the property ladder and as is the case in many rural authorities there is a trend towards the outward migration of young people to other areas of the country, particularly where there is a lack of local higher education and employment opportunities, combined with an inward migration of people who are retiring to the county. This means that the East Riding has an aging population, leading to pressures on local health services and significant issues for older people faced with loneliness and social isolation, all of which are exacerbated by the lack of accessible services, particularly in rural areas where there is often poor transport. Young people also find loneliness and social isolation a factor that has a negative impact upon their lives, including their mental health, and again this is something that is more likely to affect young people living in isolated communities, both rural and urban, who have no access to transport or local services.

However, as a whole the East Riding is a very active community, with well over 2,000 voluntary and community groups providing a broad range of services and activities to people of all ages and needs across the area, the majority of which are run solely by volunteers and using very little funds. There is also a very strong village hall network, supported by Humber & Wolds Rural Action and the East Riding Association of Rural Community Buildings scheme and an active faith community providing a wide range of community activities and services across the county. There are altogether 168 Town and Parish Councils active within their communities, supported by on average 11 councillors per council, many of whom volunteer within other organisations, including schools, village hall committees and other voluntary and community groups.

ERVAS has been working in partnership to serve the communities of East Riding of Yorkshire since March 2003 and currently has a membership of 442 organisations, all of which receive a wide range of support, including governance, funding, volunteers, community accountancy and payroll, training, strategic representation, Youth Coalition Support Service, Local-Links network and website directory, consultancy, partnership development and various business services.

Due to recent restructures that took place within ERVAS in 2018, it was agreed by the Trustees and staff that it would be timely to undertake a needs assessment of what it is like for people living and working within the East Riding, and to ask the VCS organisations and groups supporting the different communities across the area what they needed to improve the lives of their beneficiaries and to improve their own resources. Subsequently, ERVAS was granted funding from The National Lottery Community

---

<sup>1</sup> Much of the this information and statistics is from *Vital Signs*, 2018, East Riding of Yorkshire – Two Ridings Community Foundation <https://www.tworidingscf.org.uk/vital-signs-reports/>

Fund's 'Awards for All' stream to undertake a six month feasibility study to explore what ERVAS could do within its own aims and objectives, in order to help develop local services that effectively met the needs of the diverse communities within East Riding.

This study commenced on 1<sup>st</sup> April 2019 and the report was completed on 31<sup>st</sup> August 2019. A variety of research methodologies were employed, including a survey that could be completed both online and in hard copy, which was distributed widely across the area using a variety of media, along with a number of face to face focus groups and consultation events that were held for local services, as well as young people and members of the community. Altogether ERVAS collated over 1,500 responses to several key questions across the whole of East Riding, which were then divided into 8 locality areas.

This report highlights the findings from the study and includes key themes that were viewed as making a significant positive difference to the lives of people living within the community and the VCS services, as well as what already works well and how people could be involved in making a positive difference themselves. To conclude, there are a number of recommendations identified for future steps.

ERVAS will utilise this report to provide evidence to support future funding applications and to enhance joint working across the area, not just by ERVAS but also by our partners, ensuring that we are all working together towards a shared goal of improving and increasing local services and resources for the benefit of our communities and residents. The overall themes for what would make a positive difference to people living and working in East Riding of Yorkshire are as follows:

- **Improved Transport**
  - Increasing the number of local transport services, mainly bus services
  - Improving infrastructure planning to accommodate increases in growing populations
  - Improving pavements and road safety
  - Resolve parking issues
  - Increasing the number of safe cycle paths
- **Improved Environment**
  - Keeping areas such as housing, parks, beaches, mere, seafronts, clean and tidy
  - Using art as a way to make areas look better
  - Increasing the number of bins to keep areas free from litter and dog waste
  - Encouraging communities to use their local services and resources, such as shops, restaurants, leisure facilities, to ensure they survive and don't close down
  - Improving green spaces – growing and planting pollinators, trees, bird boxes, hedgehog houses, bug hotels
  - Conservation – recycling, collecting rubbish for the tip, encouraging the community to use eco-friendly materials and methods within an area
- **Improved Communication**
  - Sharing information across all services as well as the public, keeping people informed of what's going on in their area and what services they can access, who they can work with
  - Providing a platform for raising the voices of our communities to influence future developments

- Establishing new and utilising existing networks
- Encouraging and providing training on the safe use of social media for services and the public
- Hard copy leaflets and posters/flyers, alternative media such as community radio, TV, radio, newspapers
- Establish and utilise community and organisation's websites and notice boards, including town and parish councils, community centres and village halls
- **Community Development**
  - Providing new services, projects and activities that are accessible across the area, as well as expanding and building on those that already exist (this was mainly described as taking place within the VCS)
  - Funding support
  - Recruiting and supporting volunteers, providing incentives and benefits
  - Training for all staff, paid and unpaid
  - Establishing new and utilising existing networking opportunities and increasing partnership working across the sectors and areas – **Community Connectors**
- **Access to Services**
  - Utilising and developing local community hubs/buildings, including village halls, church halls, community centres, to put on more social activities, access drop-in/pop-in services, access training, find out what's on and where
  - Increased access to health services i.e. minor injuries, GPs, (particularly in areas where this has recently changed i.e. Withernsea, Hornsea)
  - Increased police presence to reduce crime/anti-social behaviour
  - More things to do for children, young people, families, older people
  - More community events
  - More access to shops/restaurants/places to socialise
- **Increased Education and Employment Opportunities**
  - Providing more apprenticeship/work experience opportunities for young people within their local area
  - Provide more training for staff/volunteers
  - Provide more education opportunities that are easy to access within the community i.e. community hubs
  - Provide more volunteer/work experience opportunities within the community
  - Provide more accessible accreditations/qualifications within the community and VCS
- **Improved local Infrastructure Planning**
  - Housing
  - Schools/health services/shops
  - Transport
  - Parking

**What is generally viewed as working well includes the following:**

- Community events
- Networking
- Partnership working across the sectors
- Existing services within the VCS and local shops with friendly staff
- Community spirit
- Professional practitioners
- Parks, beaches, outside spaces within the East Riding where they are maintained and kept clean

**Ideas for Involving people (including young people) are categorised as:**

- Putting on and running local events
- Organising community clean ups
- Environmental issues
- Establishing and running new activities/groups to provide services that meet needs
- Supporting local residents i.e. befriending schemes, neighbourhood watch, Street Angels
- Having a voice to influence key developments within the community
- Lobbying for change
- Volunteering their time for the benefit of others
- Helping to communicate information locally
- Developing a sense of community spirit



## Recommendations for the future

Based upon the information contained within the consultation feedback, the following 8 recommendations have been made, which could enable changes to be made in accordance with what people told us they felt was important to them, their families and friends and the organisations they worked for.

### **1. Recommendation 1 – Improve Community Transport**

To improve transport provision across the East Riding and neighbouring authorities, to enable people to access services easily and reduce loneliness and isolation. This could include free/cheap transport, community transport schemes, car sharing, volunteer drivers, hospital transport and safe cycle routes. This recommendation also includes the issues relating to local parking and improving pavement and road safety.

### **2. Recommendation 2 – Develop Community Activists**

To harness the enthusiasm of local people of all ages to improve their community and to support them to make a positive difference, whether this is in regard to undertaking community clean ups, putting on a community event, tackling environmental issues or campaigning for change.

### **3. Recommendation 3 – Develop Communication Champions**

To work with and support local people who want to help others in their community to better understand what services are available, what events are on and what people can get involved in, by using a range of media to suit the needs of their community.

### **4. Recommendation 4 – Increase Community Development Officers**

To support the development of new and existing activities, projects and services, in order to benefit the needs of the community. This includes supporting with things such as governance, funding, volunteering, policies, training, accountancy and payroll.

### **5. Recommendation 5 – Develop Community Connectors**

To support the VCS and interested members of the public to engage with other sectors and services, locally and nationally, in order to improve partnership working, information sharing, increasing resources, collaborative funding, to better serve the communities of East Riding.

### **6. Recommendation 6 – Increase Youth Development Officers**

To support the development of new and existing youth resources and services across the East Riding, including improving the training offer for people working with young people, both paid and unpaid, increasing the range of youth activities and services by increasing detached, outreach and centre based youth provision across the East Riding, holding youth events/festivals, increasing youth voice and influence work, providing more age-appropriate outside spaces for young people to go and enjoy i.e. parks/skate parks.

## 7. Recommendation 7 – Develop Community Trainers

To develop and coordinate a wide range of formal and informal training that all members of the community can access; along with people who work, paid and unpaid, within the VCS. To also develop work based learning opportunities within local communities, including volunteering and apprenticeship schemes, and to increase the number of accreditations/qualifications people can access.

## 8. Recommendation 8 – Develop Community Voice

To develop and coordinate a strong Voice and Influence structure within East Riding that can make a real difference to communities and people's lives. This will apply to all ages and include geographic, demographic and thematic aspects, as well as linking to national and international work of interest.

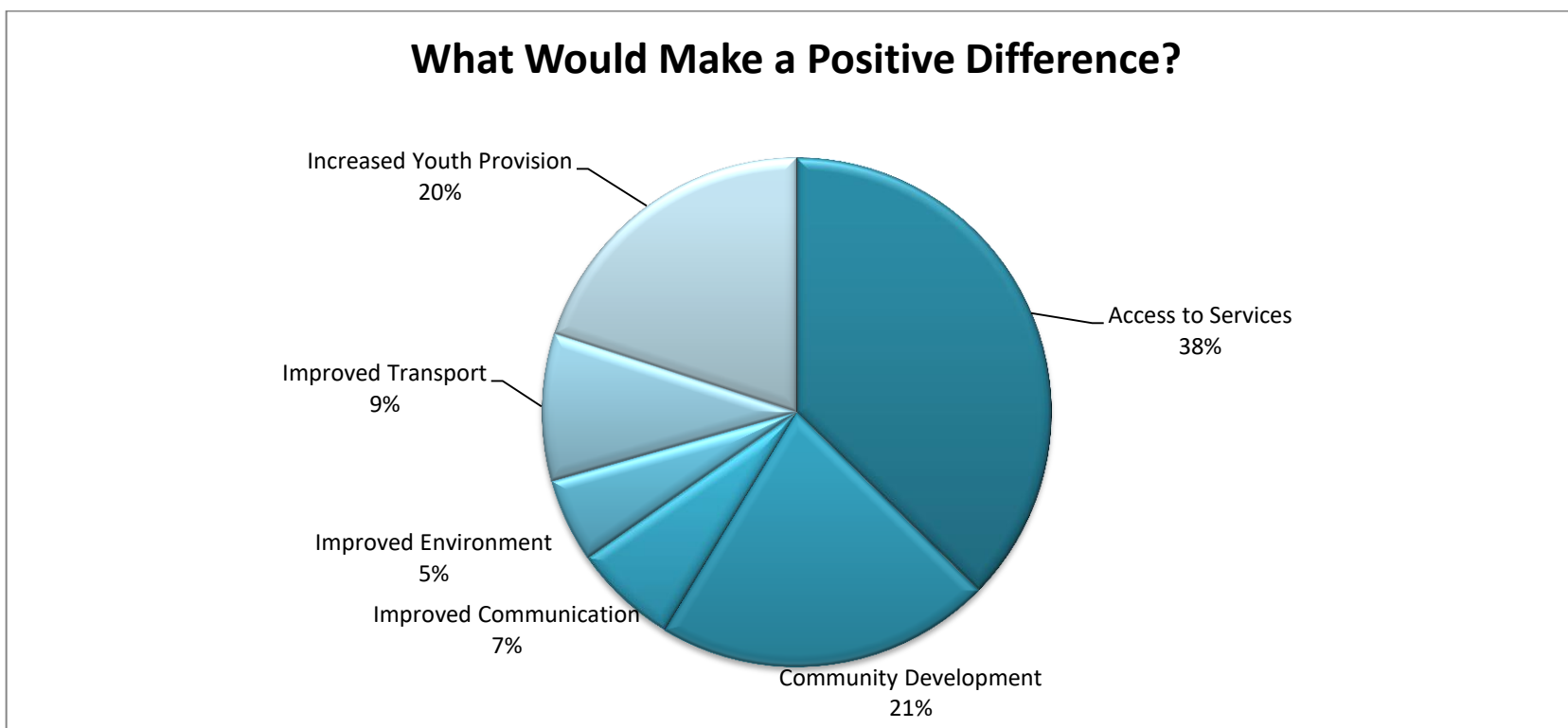


## Beverley

### Summary<sup>2</sup>

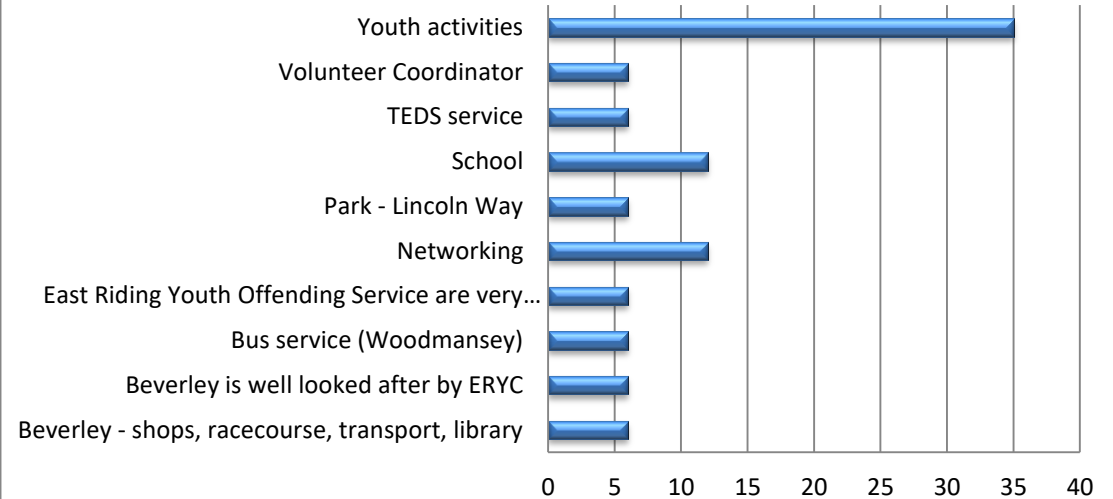
Beverley is an historic market town in the centre of the East Riding and home to the Local Authority council. Its closest neighbouring parishes include Molescroft, Leconfield, Tickton, Woodmansey, Dunswell, Walkington, Bishop Burton and Cherry Burton.

Overall there was a good response to the survey from the community; with the top priorities people felt would make the biggest difference to their lives being to improve access to local services and activities, increase the number of services and activities across the area, particularly in regard to youth provision, and to improve transport across the area. The community felt that there was some good work being done with youth activities in certain areas and that people could be more involved through volunteering to set up and support community events and activities, as well as to be part of surveys and consultation to shape the future of local decision making.

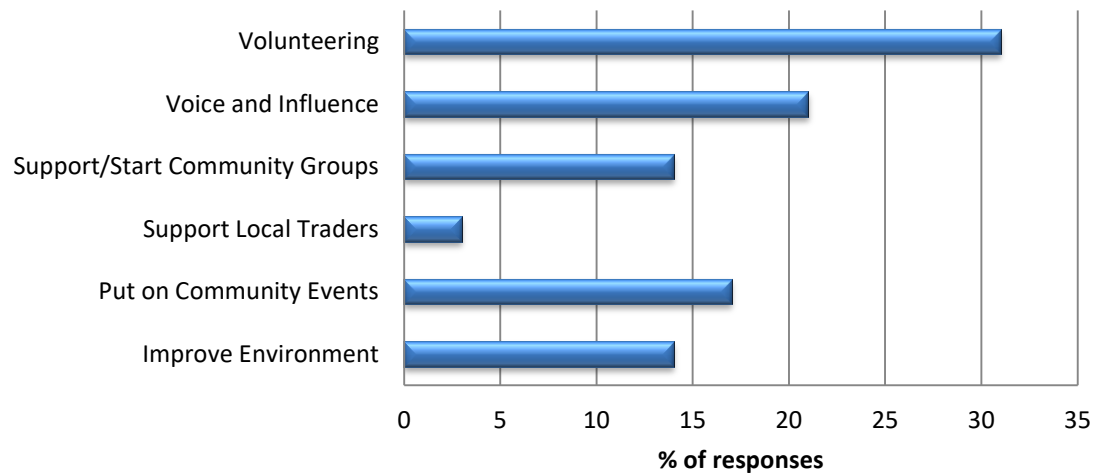


<sup>2</sup> For data responses, please see Appendix A

## What Currently Works Well?



## How Can We Involve People?

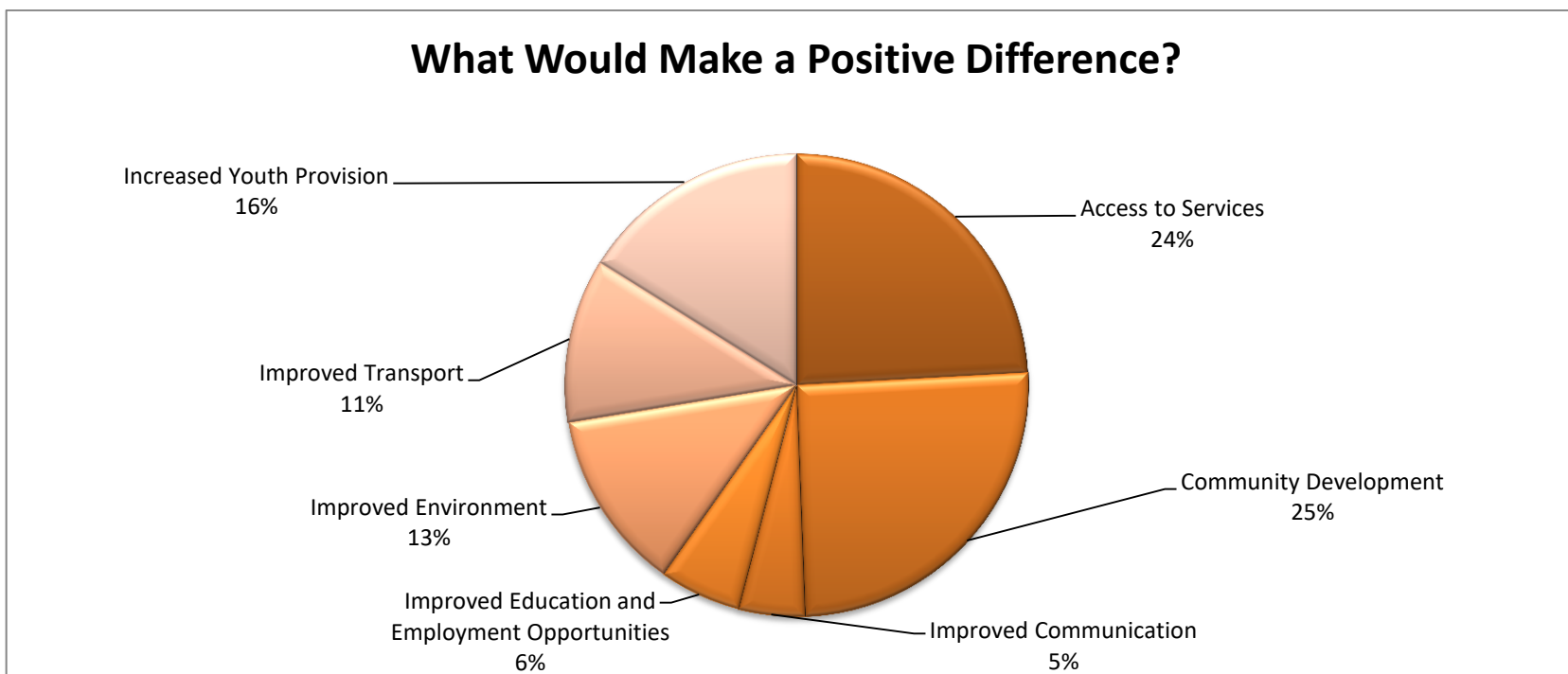


## Bridlington

### Summary<sup>3</sup>

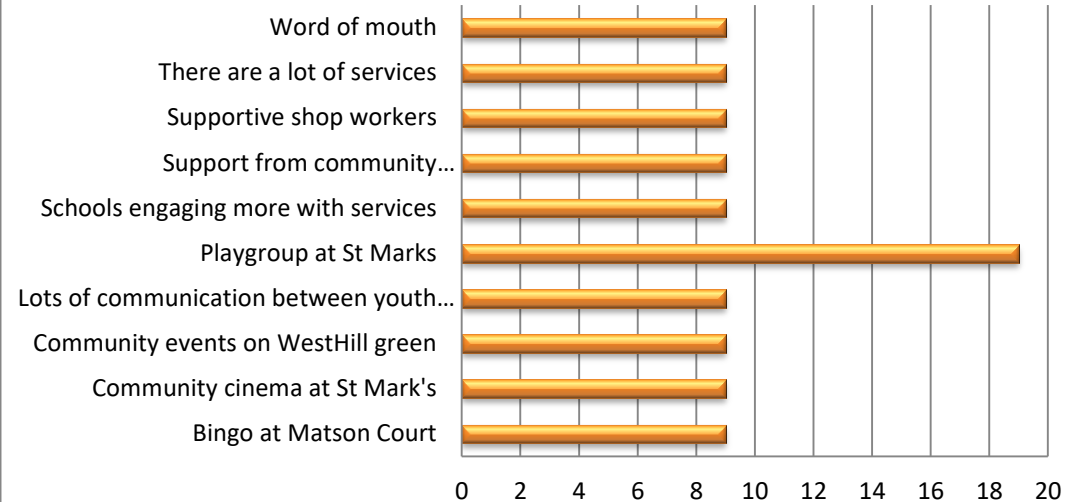
Bridlington is a coastal resort town situated in the North of the East Riding. Its closest neighbouring parishes include Flamborough, Sewerby, Carnaby, Fraisthorpe, Bempton, Buckton and Rudston.

There was an excellent response to the survey from the community; with the top priorities people felt would make the biggest difference to their lives being to improve access to local services and activities, increase the number of services and activities across the area, particularly in regard to youth provision, improve the environment and look of the town, and to improve transport links across the area and the town itself. The community felt that there was some good work being done with the community of West Hill by St Mark's Church and that people could be more involved through volunteering within the community and to set up and support community events and activities, improve the environment, communicate with others in the area, as well as to be part of surveys and consultation to shape the future of local decision making in the area.

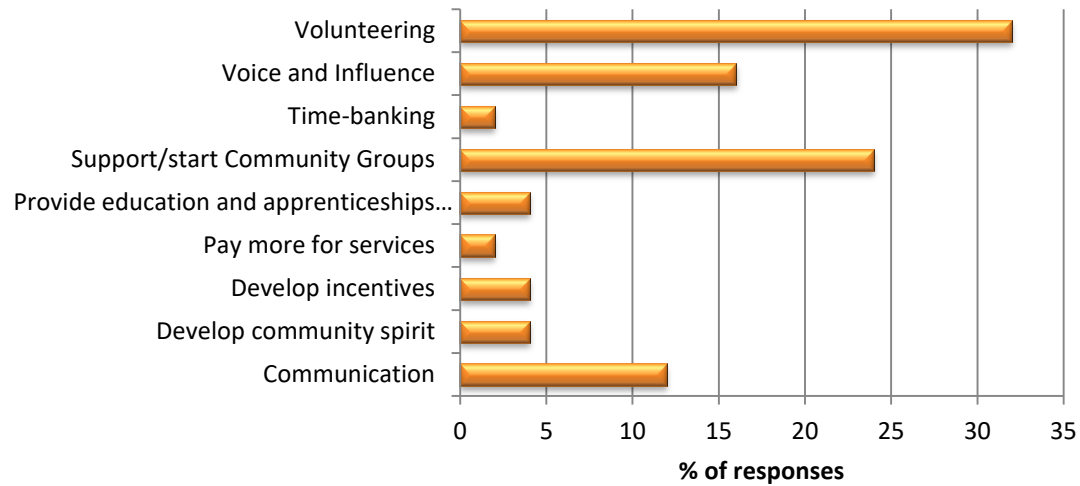


<sup>3</sup> For data responses, please see Appendix B

## What Currently Works Well?



## How Can We Involve People?

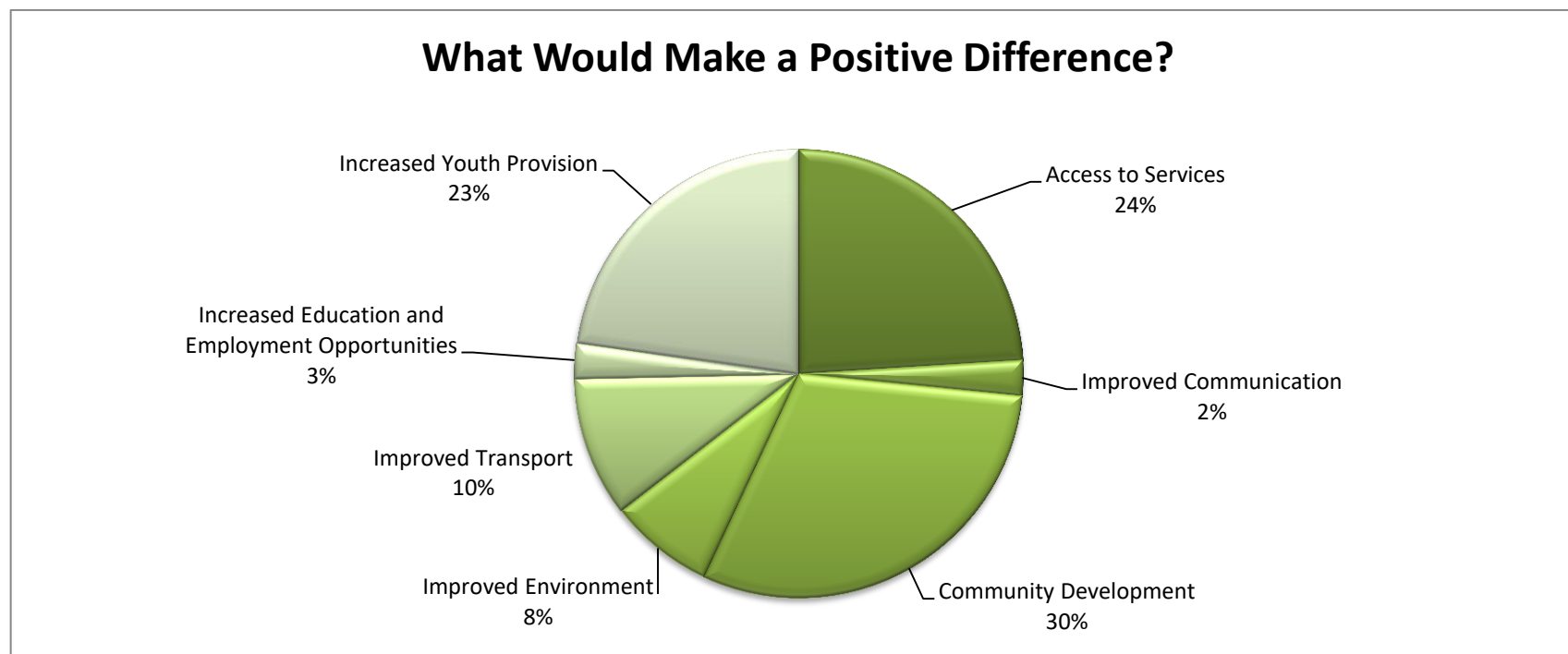


## Driffield

### Summary<sup>4</sup>

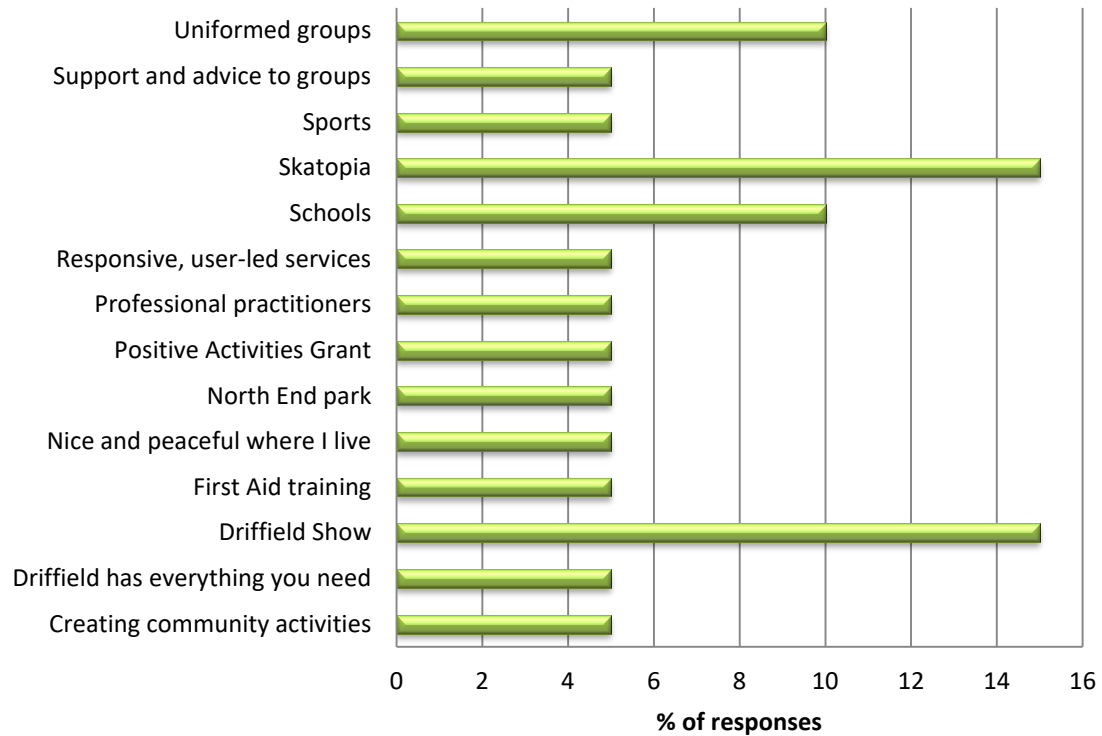
Driffield is a market town situated between Bridlington and Beverley and known as The Capital of the Wolds. Its closest neighbouring parishes include Nafferton, Hutton Cranswick, Wetwang, North Frodingham, Wansford, North Dalton, however there are a number of many smaller villages in between.

Overall there was a good response to the survey from the community; with the top priorities people felt would make the biggest difference to their lives being to improve access to local services and activities, increase the number of services and activities across the area, particularly in regard to youth provision, improve the look of the environment and to improve transport across the area. The community felt that there was some good work being done through schools and also with VCS youth activities such as Driffield Youth Action and Skatopia (skate park). Driffield Show was also seen as an excellent event for the local community, which they would like to see adapted for young people. Suggestions for how people could be more involved in improving things were volunteering within the community, as well as to set up and support community events and activities, and to be part of surveys and consultation to shape the future of local decision making in the area.

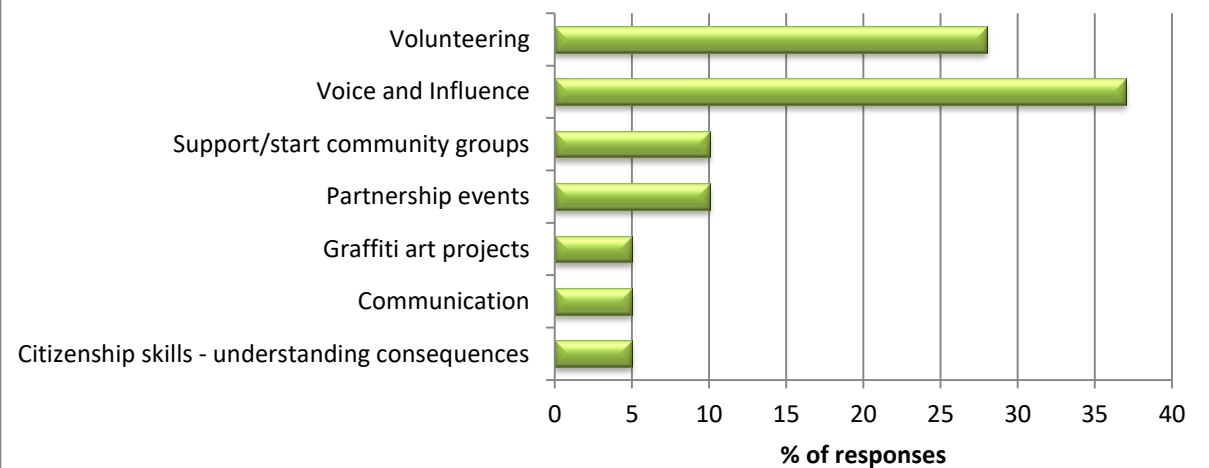


<sup>4</sup> For data responses, please see Appendix C

## What Currently Works Well?



## How Can We Involve People?



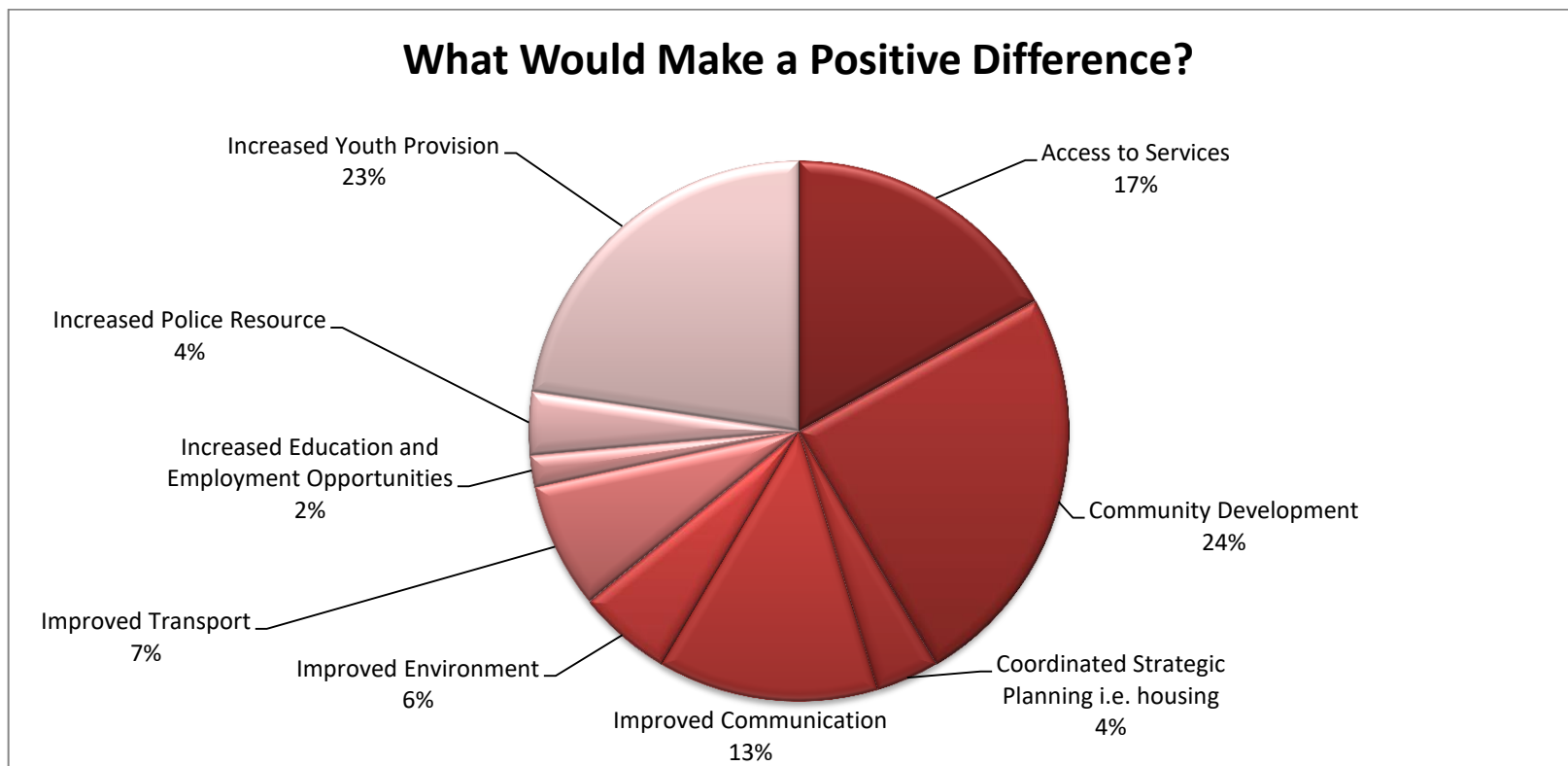


## Goole

### Summary <sup>5</sup>

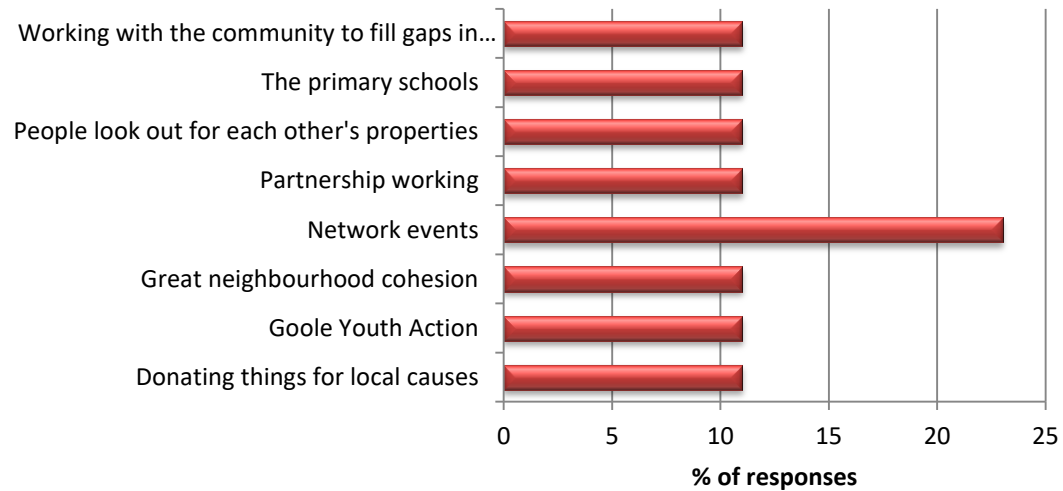
Goole is a port town to the south of the East Riding and bordering the River Ouse and North Lincolnshire. Its closest neighbouring parishes include Snaith, Swinefleet, Rawcliffe, Airmyn and Hook; however there are a number of smaller communities in between.

Overall there was a good response to the survey from the community; with the top priorities people felt would make the biggest difference to their lives being to improve access to local services and activities, increase the number of services and activities across the area, particularly in regard to youth provision, to improve communications across services and with the public and to improve transport across the area. The community felt that there was some good partnership working and networking happening in the area, especially within local youth services, and that people could be more involved through volunteering within the community, setting up and supporting community events and activities, improving the environment, as well as to be part of surveys and consultation to shape the future of local decision making.

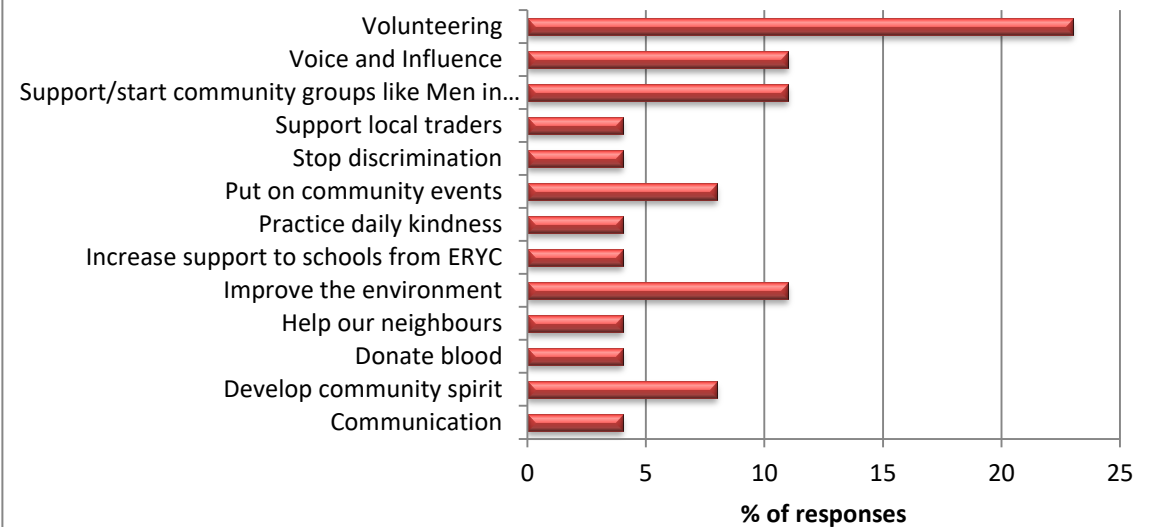


<sup>5</sup> For data responses, please see Appendix D

## What Currently Works Well?



## How Can We Involve People?

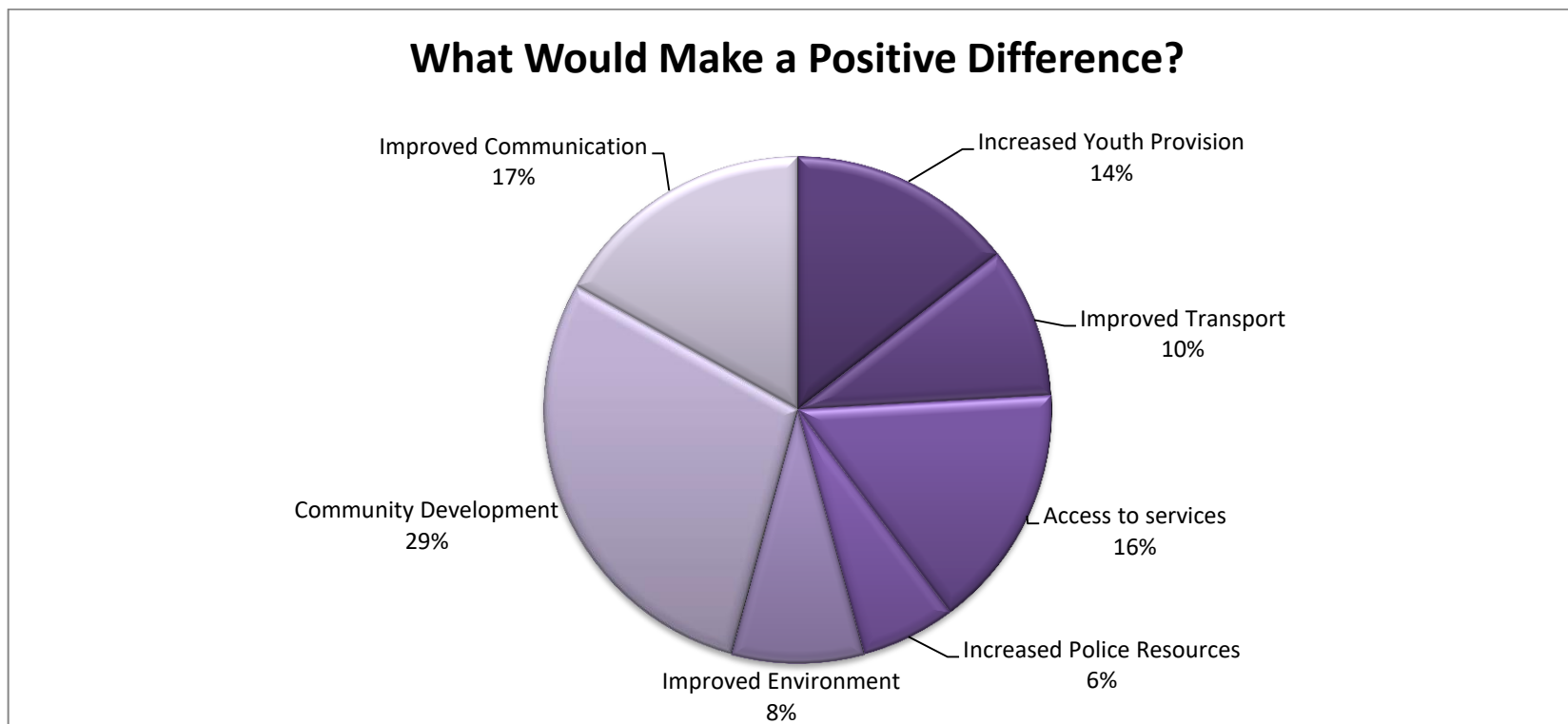


## Haltemprice

### Summary <sup>6</sup>

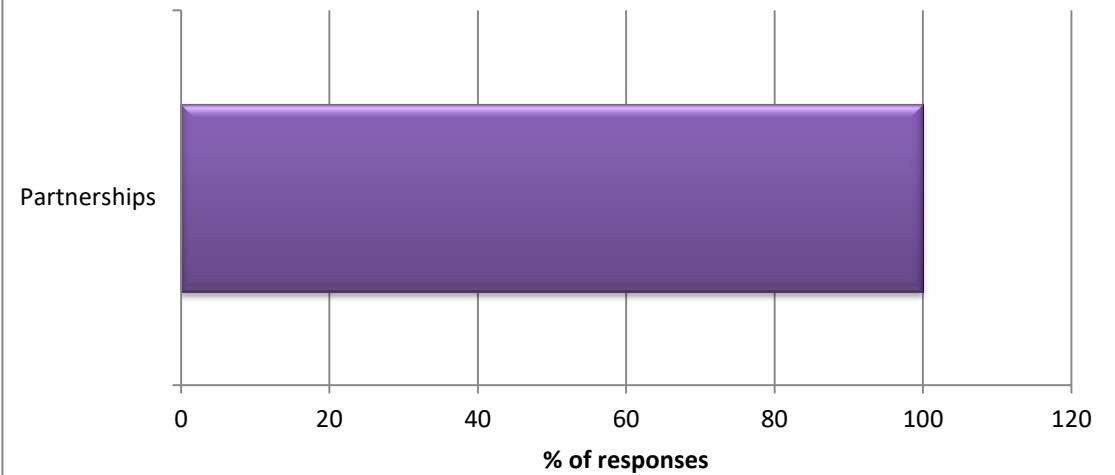
Haltemprice a cluster area of key areas within the East Riding, which border the city of Hull and include Cottingham, Anlaby, Willerby, Hessle, Kirk Ella, Elloughton and Brough and a large number of smaller communities in between.

Overall there was a good response to the survey from the community; with the top priorities people felt would make the biggest difference to their lives being to improve access to local services and activities, increase the number of services and activities across the area, particularly in regard to youth provision, to improve communications across services and with the public, to improve the environment and to improve transport links across the area. The community felt that there was some good work being done between Maxi Fun Club and Haltemprice Leisure Centre and that people could be more involved through volunteering to set up and support community events and activities, as well as to be part of surveys and consultation to shape the future of local decision making.

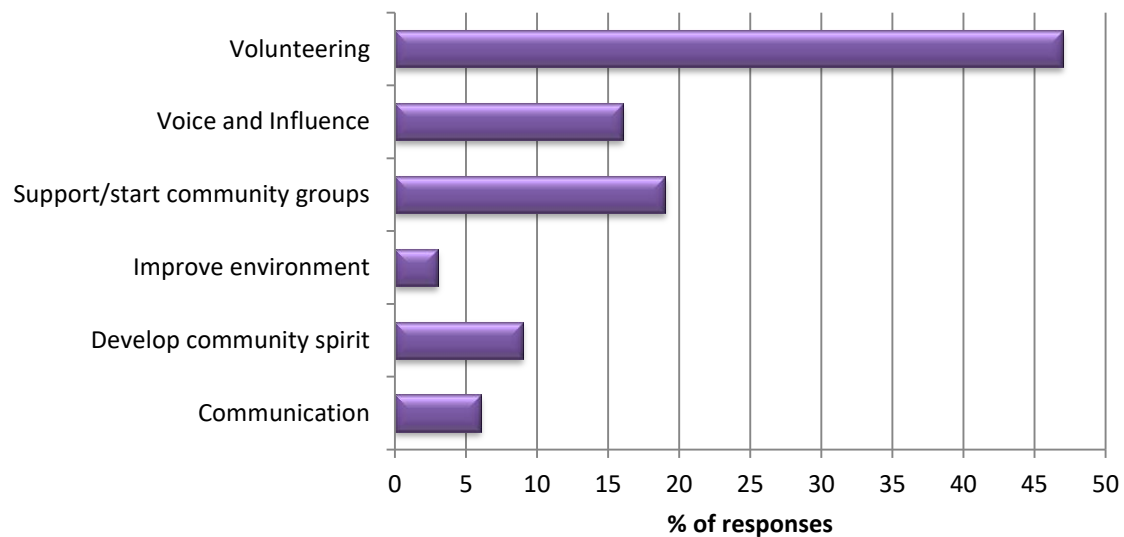


<sup>6</sup> For data responses, please see Appendix E

## What Currently Works Well?



## How Can We Involve People?

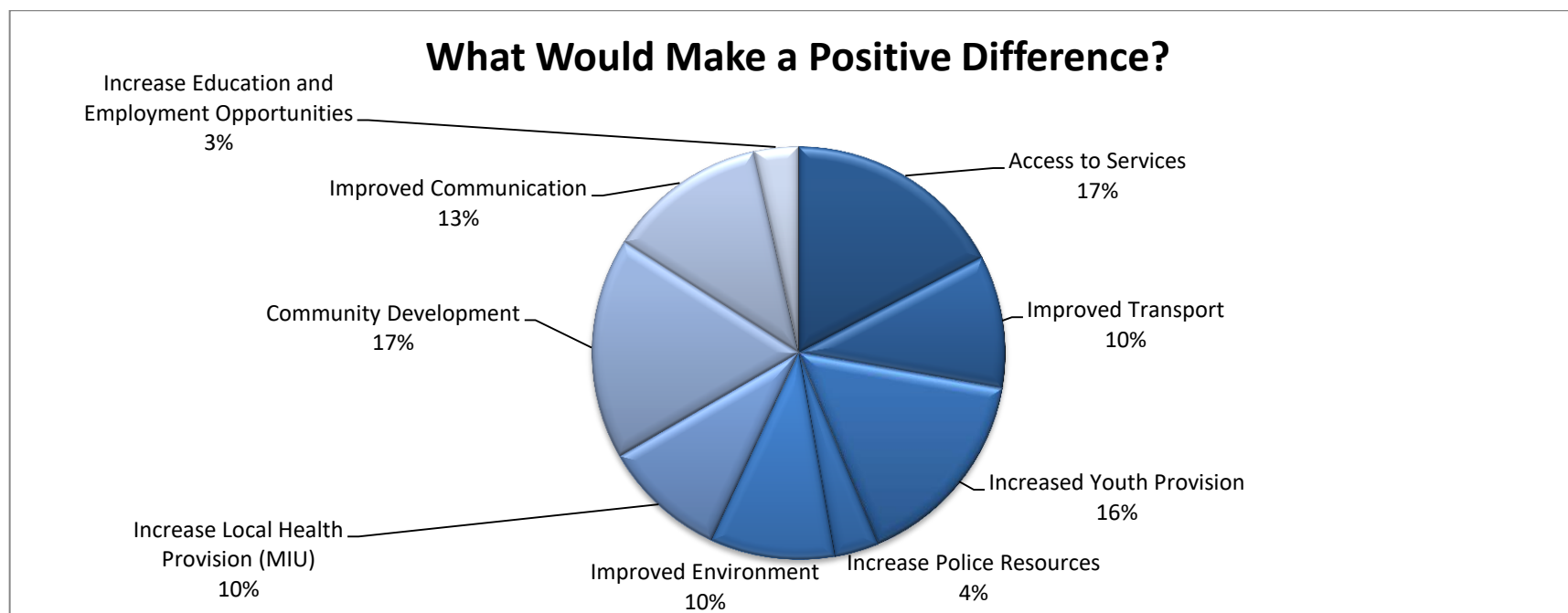


## Holderness

### Summary<sup>7</sup>

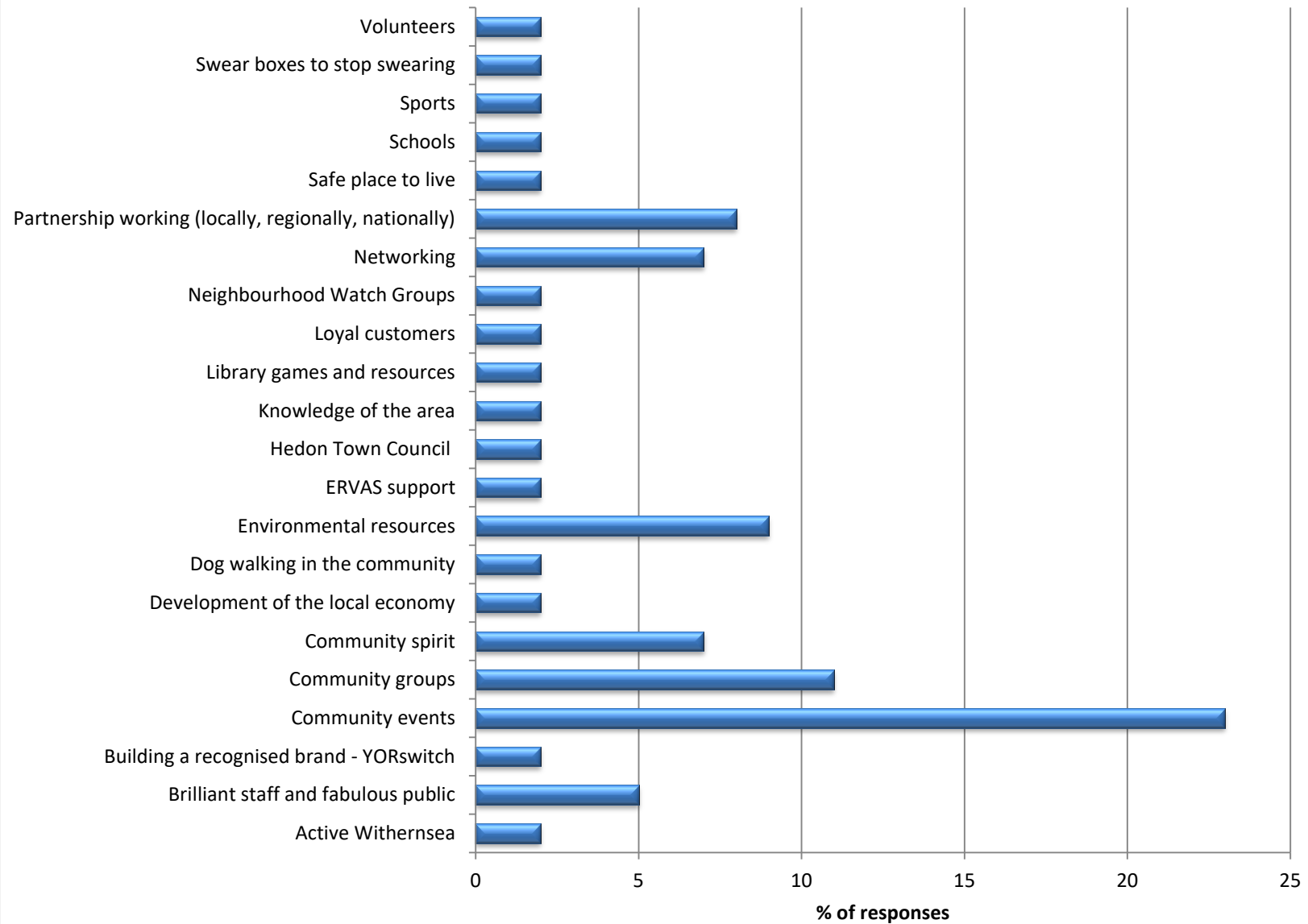
Holderness is a cluster area of key areas within the East Riding, which runs from bordering the city of Hull, along the Humber Estuary down to Spurn Point, up to and including Hornsea and across to the Beverley catchment area. Key areas include the coastal towns of Withernsea and Hornsea and parishes of Aldbrough, Hedon, Preston Keyingham, Patrington and Easington. It is a large rural area with many smaller communities in between.

There was an excellent response to the survey from the local community; with the top priorities people felt would make the biggest difference to their lives being to improve access to local services and activities, especially in regard to increasing health services provision locally, increase the number of services and activities across the area, particularly for young people, to improve communications across services and with the public, to improve the environment and to improve transport links across the area. The community felt that there were a number of things already working well; including strong partnership working, great community events and services, good environmental resources such as the beach, parks and open spaces. Suggestions for how people could be more involved in their community were through volunteering, improving the environment, helping to improve communication with others in the area, setting up and supporting community events, activities and local services, as well as being part of surveys and consultation to shape the future of local decision making.

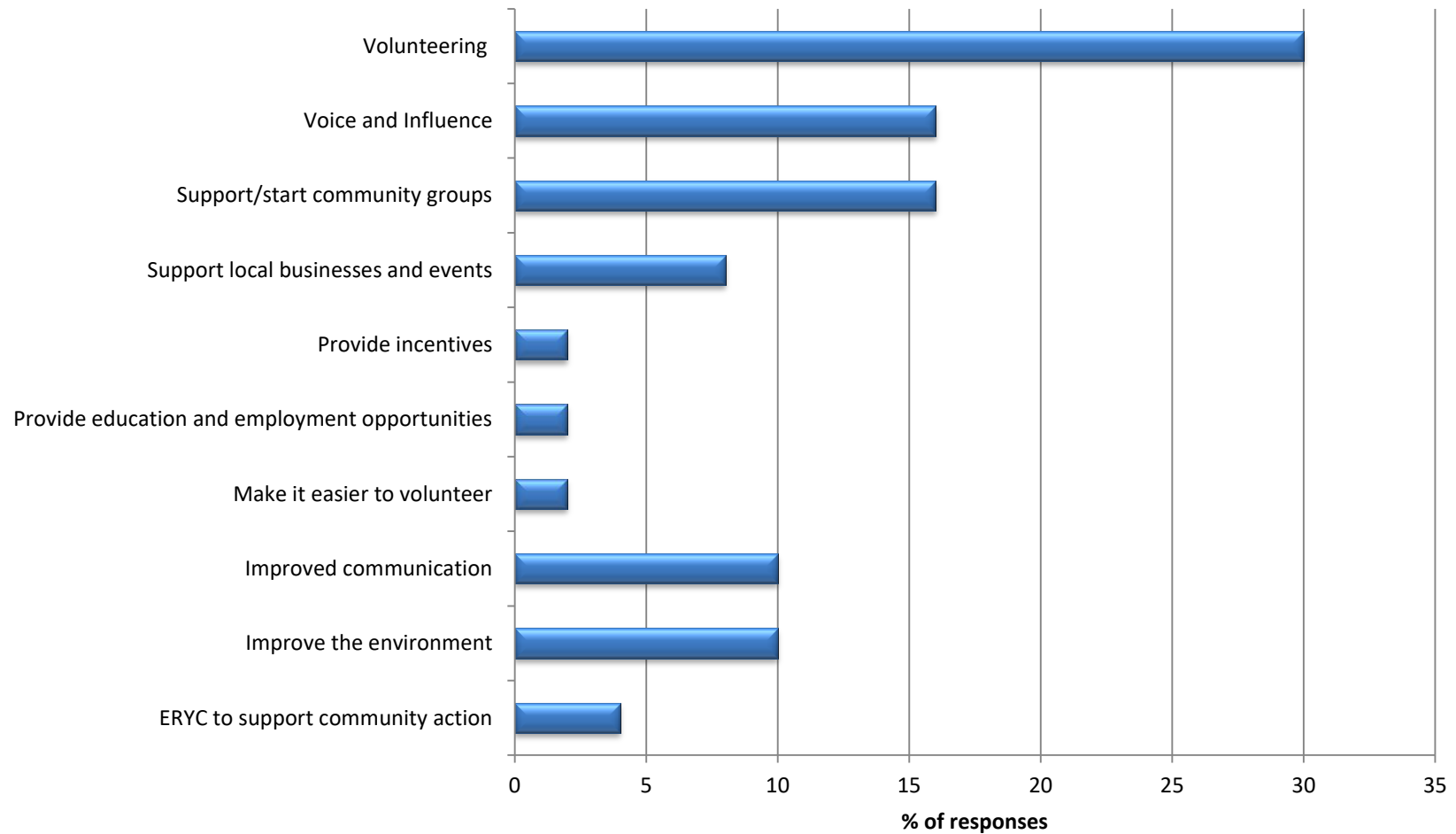


<sup>7</sup> For data responses, please see Appendix F

## What Currently Works Well?



## How Can We Involve People?

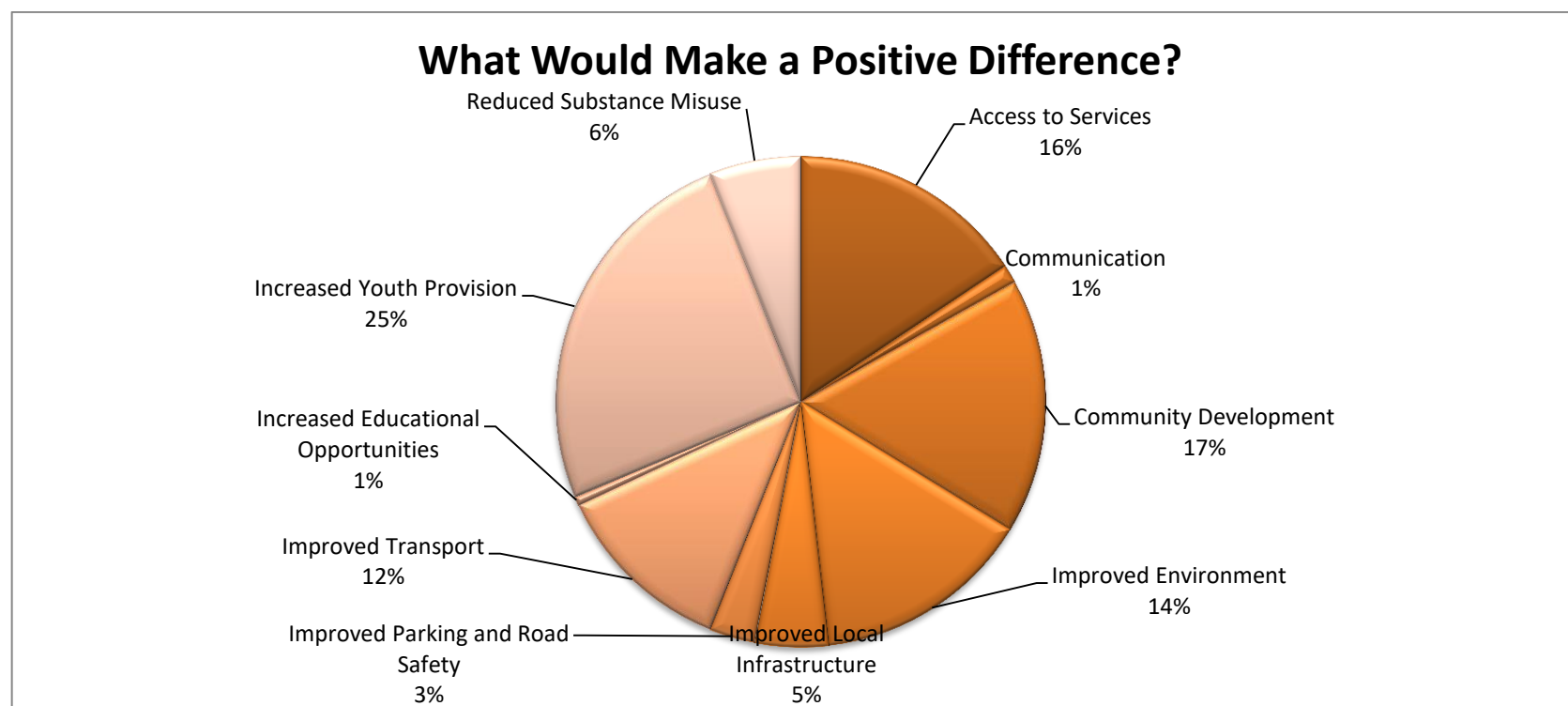


## Wolds & Dale and Howdenshire

### Summary<sup>8</sup>

The Wolds & Dale area, along with Howdenshire, covers a large rural area to the west of East Riding, reaching up from Goole, bordering with North Yorkshire and the city of York. It includes the historic market towns of Howden, Market Weighton and Pocklington, along with several larger villages of Bubwith, Holme on Spalding Moor, Stamford Bridge and a number of rural communities in between.

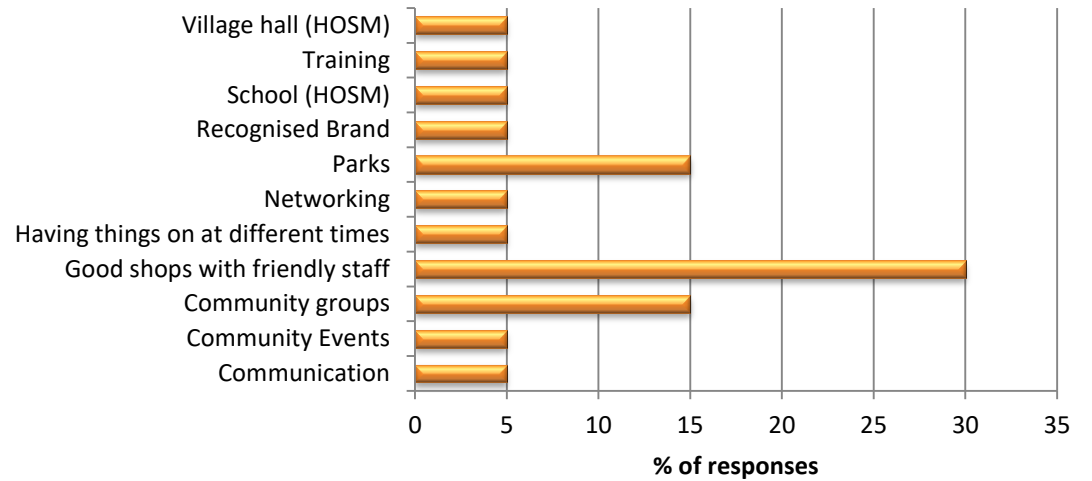
There was an excellent response to the survey from the local communities and the top priorities people felt would make the biggest difference to their lives, were to improve access to local services and activities, increase the number of services and activities across the area, particularly in regard to youth provision, to improve the environment and to improve transport links across the area. The community felt that there was some good work being done locally by shops and services, some excellent parks and outside spaces in the area and that people could be more involved in making positive changes within their community by volunteering in various activities, setting up and supporting community events, activities and groups, as well as participating in surveys and consultations to shape the future of local decision making.



<sup>8</sup> For data responses, please see Appendix G



## What Currently Works Well?



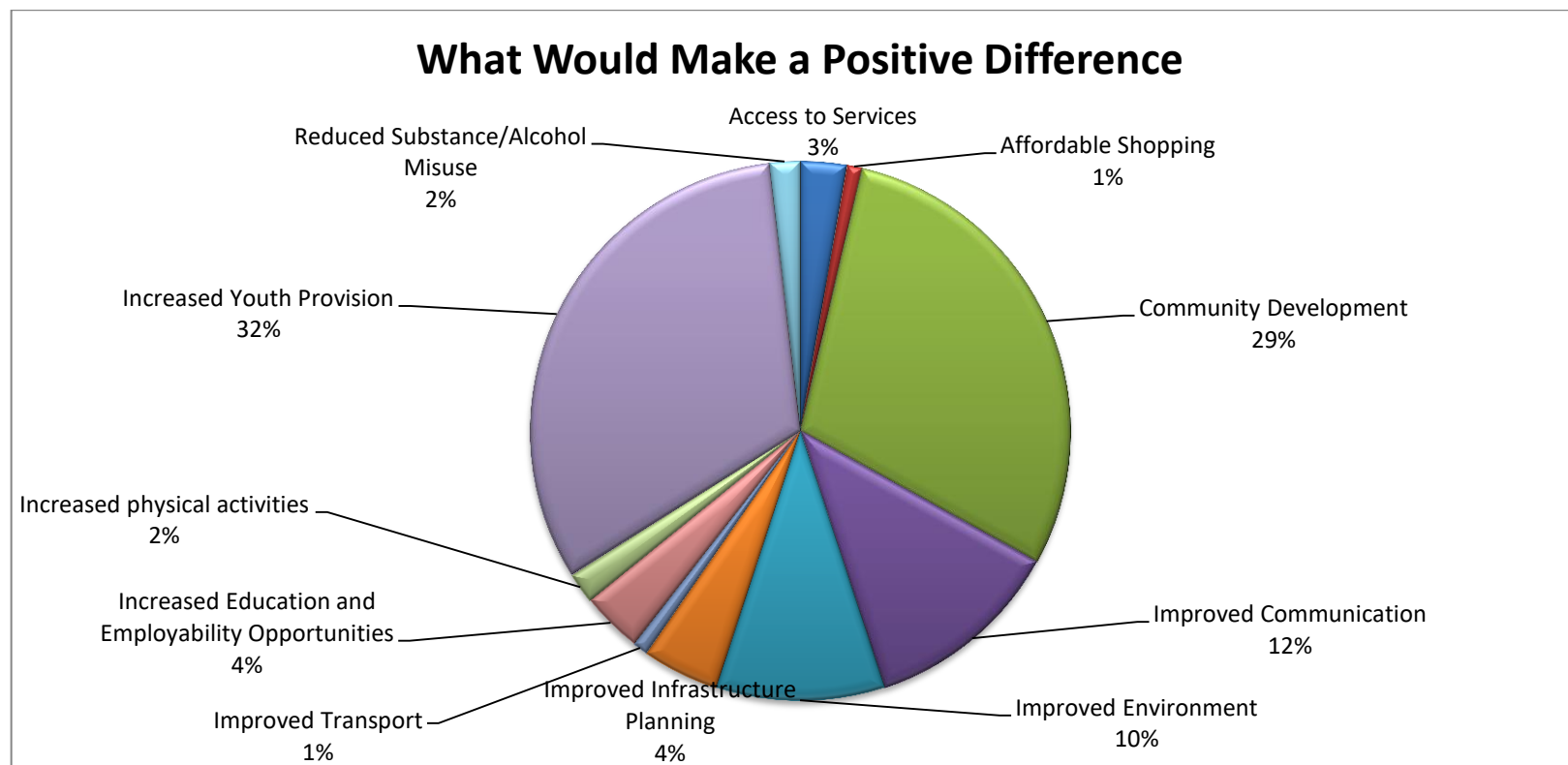
## How Can We Involve People?



## East Riding wide

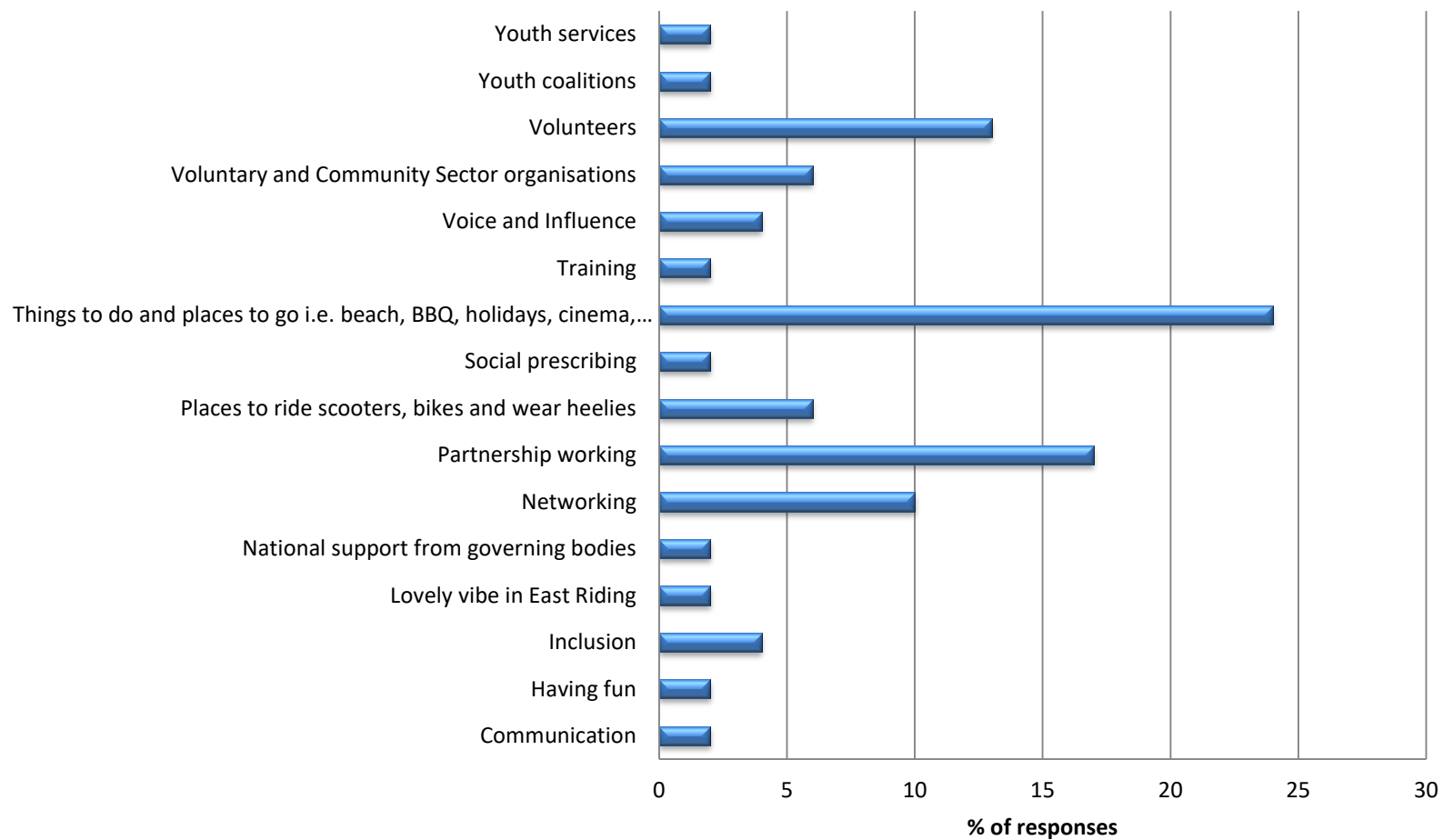
### Summary<sup>9</sup>

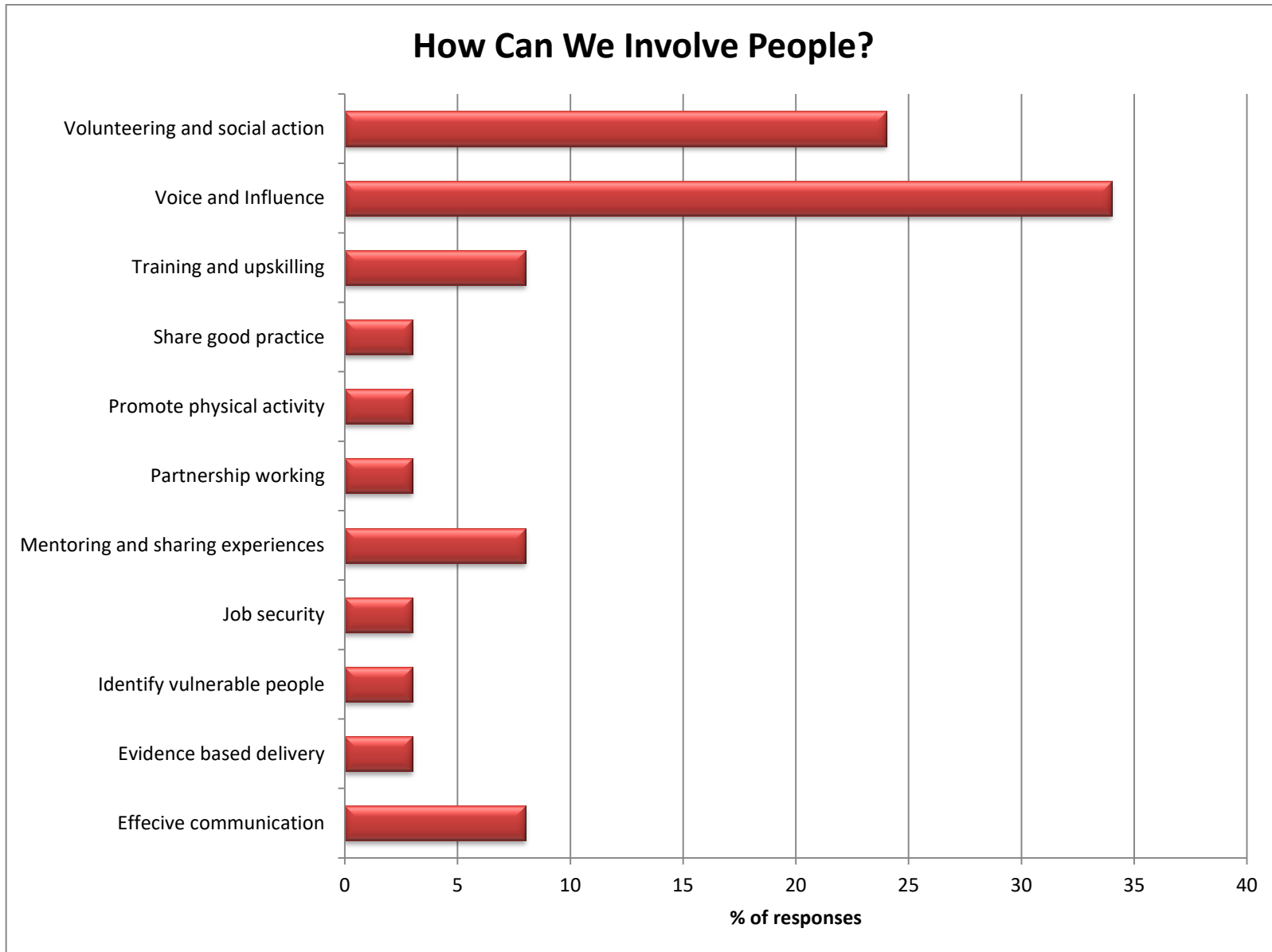
The responses from those groups and services that cover the whole of East Riding, was excellent, with many of them viewing the top priorities as improving and increasing the resources within the area to meet the needs of their beneficiaries and to be as accessible as possible, particularly in regard to youth provision, improving communications across services within the area and with the public, and also to improve the environment. Things that were seen as already working well were strong partnership working and networking support, having a lot of things to do and places to go in the East Riding (however these are not always accessible to everyone, therefore activities and services need to be replicated across the county where they work well), and having a lot of willing volunteers within the East Riding who support a large number of organisations and initiatives to provide services to the local community. Suggestions for how people could be involved in making a positive difference to their communities were participating in volunteering and social action activities, upskilling and skills sharing, peer mentoring and participating in surveys and consultations to shape the future of local decision making.



<sup>9</sup> For data responses, please see Appendix H

## What Currently Works Well?





## Appendix A

### Beverley

#### Online survey responses

What would make a positive difference to your community?	What could make a positive difference to your group or organisation?	What could make a positive difference to you and your family's life?	Thinking about your answers above, how can you and others help to make things better in East Riding?
Beverley needs a community centre	a place to meet	more activities for the elderly	more community activities to get us all together
Community leisure facilities	Funding support	Training opportunities	Volunteering in community
Buses ok in Beverley but more needed in rural communities, particularly in the evenings/Sundays. More information required in the form of posters/ leaflets through the door (not just in the library) regarding community events/ services etc. Many older people have no internet access and many people of all ages feel isolated.	N/A to me but knowing where to access all the above-mentioned is vital.	More information regarding community and social events.	Communicate with organisations to make them aware of any problems/ changes required - don't just 'do nothing'!
Community building	Support to set up and develop our services, funding support.	Improved access to care services. Local community co-ordinator	Helping out within my community
Youth clubs	Funding support	Council tax not going up.	Have more say on local authority spending. Local people should help plan the spending and budgets. Seems to be a selected few residence.
Community events, shared spaces, meeting places.	Investment, resources and money.	Events, social and educational	Community events, meaningful volunteering linked to learning opportunities
Community building	Funding	Having more to do	Being part of a panel
Better communication, linking activities. Awareness for those suffering social isolation - support to attend an initial 'introduction' event to overcome social anxiety.	Funding, training.	Not sure. Activities to support older people and linking up to them.	Easy to comment but not always easy to actually be involved, particularly if it involves attending meetings. My personal availability tends to be as and when rather than planned which doesn't always fit with others - think

			many are the same - easier to commit to activities say once a month or say three or four times a year - not sure how this would work in practice though.
community building for young people	funding for extra hours	more advanced Microsoft office training, Excel, word etc.	by promoting events and press releases via social media
perhaps more neighbourhood events i.e. small community activities	N/A	opportunities to volunteer locally for simple projects i.e. litter collecting	volunteer for community event
People moving into Trustee and volunteering roles.	Funding support, business and project planning skills.	Nothing	More paid, professional staff providing bespoke support to voluntary, community and social enterprises.
better support for families on mental health issues and building resilience	community resilience programmes	access to early help	more families involved who are working class and living on benefits
Transport links, things to occupy kids in the holidays and evenings.	funding to fulfil gaps in availability	Access to GP appointments - everyone complains they can never get one - who has them all if no-one can book one!	Activities which build community involvement and integration/inclusion of all age ranges as well as ethnicities.
Mending the broken paving stones. More litter bins.	Funding support	Better arrangements for residents parking.	A community newsletter explaining about volunteering possibilities.
Improved and cheaper transport links, better availability of GP appointments, police presence.	Funding support, financial help	Improved health services, adequate financial support for all students	Consultations and help from local groups and councils.
More community opportunities for single people aged 40-60. This group often gets forgotten, but can feel excluded and isolated, especially in terms of mental health.	Increased volunteer base.	As a single person aged over 40, more social/community opportunities. Many cater for younger people, older people and families, but for singled middle aged people on a limited income, Beverley doesn't have much.	Supporting one another in the community - opportunities for people to come together and just talk.
Access to MH services for young people.	Access to external activities / activities that can be delivered to groups of learners to support student wellbeing.	n/a	Become involved in the planning or taking part/supporting activities
Improved transport links so that we can reach out to villages and other places in the East Riding.	Funding support and Financial help	More social things to do in the area.	More youth groups to try and prevent anti-social behaviour and to give young people something to occupy them.
Improved access to the Urgent Care Centre for those in rural areas without access to transport.	Currently the support from ERVAS is sufficient so our wish would be for that to be maintained.	We are fortunate and currently have transport and access to relevant services. Health provision is good when	By supporting recycling and reducing the use of plastic in our everyday lives. Buy locally to support local traders and

Improve early support for struggling families. Improve pastoral support in schools		available however increasing waiting times for appointments and treatment significantly impacts on quality of life. The inadequate level of policing is a great concern.	producers including supporting the high street.
Youth projects and help for homeless	Funding	Easy access to mental healthcare	Already soup kitchen so would appreciate more volunteers
Teenage activities i.e. youth clubs	Help to enrol volunteers or funding to pay helpers	Encouraging people in the East Riding to help with social care	I volunteer and enjoy meeting people and being of help in the community
Better/cheaper public transport, employment opportunities for young people	Paid staff	More to do locally	Volunteering, attending Parish Council meetings
More places for older teens to go to	Being able to pay staff	More public travel	Be more involved
Increasing residents knowledge of crime resilience	Sharing crime resilience/Neighbourhood Watch information to wider partners who link in with residents	Not applicable	Setting up more Neighbourhood Watch Groups
Leisure opportunities	Funding or financial help	Training opportunities	New group or opportunity in the area
Greater police presence in rural communities, improved funding of services for young people and improved transport links for employment purposes	Assistance with recruiting volunteers	Improved bus services to enable access to a range of services and facilities	Improve our personal commitments to the Green agenda
1) Lower Council Tax for the elderly and infirm.  2) Subsidised summer coach trips for various age groups.  3) Free WiFi & computers given to Village halls/ community centres, along with lessons for the elderly on how to access doctors, hospital appointments, ERYC services, local maintainers, shopping online, etc.	Funding for further disabled access to village hall from the Main Street.	Mental health well-being assistance/education/checks for all in the Village.	Regular questions from the ERYC, feedback from communities, plus actions taken and followed through regularly are the best ways to improve any community. Setting up groups then leaving volunteers to muddle through with no further follow up, doesn't work in the long run.

**What would make a positive difference to the lives of your beneficiaries?**

- Continue to improve the bus services
- A community media hub to communicate with residents, probably through the Woodmansey Parish Council website
- A good living environment in Woodmansey, improved foot and cycle paths
- Improving health and wellbeing
- More volunteers
- Befriending and shopping service
- Reducing loneliness and isolation
- Training and support
- Increased access to health services i.e. GP
- Sustainability

**What would make a positive difference to the service you provide?**

- Comprehensive list of partners
- More awareness of our services
- More volunteers (8 responses)
- More funding (5 responses)
- More staff to cover a wider area
- More funding for staff

**What currently works well?**

- Network events
- How our services help people
- Building good relationships between groups and clubs
- Having me as main point of contact between volunteers and partners
- Increased referrals over the last year
- TEDS service, assisted discharge service



- Woodmansey – bus service, Wharton Arms, nice village

**How can we involve people in making a positive difference to their community/lives?**

- More volunteering easier to take part in
- Joint services 'what's on event' or community consultations i.e. ERYC and ERVAS
- Greater awareness of the volunteer opportunities
- A better solution to how we let residents know about services and what's on they can get involved in
- Encourage residents to design the local street scene
- Arrange community events i.e. litter picking or tree planting
- To easily communicate with local residents to develop a sense of community

**Is there anything else you would like to say about the Beverley area?**

- We have horse racing, festivals, events, good shops, good transport, library and resources
- Great area with good new services and well looked after by the ERYC
- Requires much better and safer cycling provision, secure storage

## **Beverley Youth Voice event – 27<sup>th</sup> May 2019**

### **How could local services help you?**

- Reduce the waiting lists for CAMHS. Let me know in more time if appointments change when in crisis. Only 1 worker for East Riding is not enough and made things worse
- Provide support for me to get involved in things, youth offending service have been great
- Having more information available about what services there are that can help young people, particularly about mental health, so we know where to signpost our friends to
- Having more friends and people in your peer group to speak to about things who know what to do if you are struggling
- More teaching assistants and help in school and outside of school with school work

### **Is there anything you think works really well in your community?**

- East Riding Youth Offending Team are very supportive

## **Beverley Youth Festival - 28<sup>th</sup> August 2019**

### **What would improve the places and spaces near you?**

- More things to do
- More members in TYLER
- Group litter picking
- Less litter
- Less drugs needles litter
- Fixing broken equipment on Swinemoor at Mudhills park
- Better park, Cranswick

### **What activities would you like more of?**

- Less time at school to do more activities and things to help us
- More free swimming lessons
- Rugby

- Art
- Motor bike club
- Girls football
- Drama

**What do you think already works well?**

- School, because I like writing
- Youth clubs x 2
- I like school to make new friends
- Cherry Tree youth club
- Uniform groups
- Youth bus on Swinemoor
- Park off Lincoln Way
- Latimer Church - activities for primary age children

**How could you and your friends help to make things better?**

- Group litter picking
- Litter picking
- Organise events
- Girl's football

## Appendix B

### Bridlington

#### Online survey responses

What would make a positive difference to your community?	What could make a positive difference to your group or organisation?	What could make a positive difference to you and your family's life?	Thinking about your answers above, how can you and others help to make things better in East Riding?
community building	positive help	somewhere to go	volunteer
A community information centre	Networking	local health provisions	sharing information
Activities and groups for older teens Free local public transport Safer cost free areas to meet with friends Free or reduced cost of sports and recreational activities especially for teens	Volunteer peer mentors who receive training Funding Appropriate venue	Improved health care especially community nursing and mental health services Emotional support for teenagers to prevent mental health needs in the future. Educating on self-care and regulation of emotions Access to and information to be available for young people about apprenticeships Local businesses to support younger people to gain paid work experience Drop in Support for teenagers locally about healthy relationships and help with domestic abuse not all want to go to the police Activities for teens Night angels in town on weekends to promote safety on nights out	Happy to volunteer a few hours per week
Improved public transport and cheaper leisure activities	Financial help	Improved local health services and more social activities	Volunteering
Community building	Having a one stop shop, to signpost services on offer.	As above	Volunteering.
Improving transport links,	Up to date resource directory - easily	More creativity in social activities,	Being part of consultation panels

community buildings/hubs, more development around time banking/increased development of creative social activities e.g. something more than knitting groups, reading groups perhaps something around wellbeing - meditation, relaxation techniques etc.	accessible information for staff to find and give advice/information.	improved access to community advice services - a lot of people just do not know where to go to get the advice and information they need.	
Tidying up the town and areas that look run down. Getting young people and working age people on benefits to be part of this to engage them with improving the community and maintaining the community, giving them a sense of pride and communal spirit. More organised support for social isolation and loneliness.	Funding and local organisations to take the lead with engaging the local community.	Active Coast was brilliant, more of these free children's and young people's activities, sports, walking groups for children and young people, craft and nature activities that engage people in looking after the local environment would build a future generation to take pride in their town. More activities at other times of the year please.	Volunteering opportunities, thinking about what young or working age people could get out of this, i.e. references, support in to work, transferable skills. Looking at supporting young people and working age people to develop skills and apply for college courses and other training, apprenticeships and jobs. There needs to be an incentive for people to take part, a purpose that meets both the community and the person volunteering.
More money for schools and better transport links (make it easier and quicker to get to Bridlington)	Financial help and staff recruitment (need Bridlington to be more accessible and appealing).	Better transport links to and from Bridlington to make it quicker.	Headlands School tries to do everything we can for the community and are very keen to support community groups and all the people of Bridlington.
better/quicker access to services for children with SEND	Funding support, recruitment of staff/volunteers	More inclusive social events for children with SEND - perhaps sport?	More information for parents with children with SEND - signposting of what is available, help to get it.
Community building, better job awareness, more community policing.	More community based projects allowing us as a school to forge closer links with the community.	Access to education for parents, more social things to do, greater mental health provision.	Volunteering, community panel, willingness to run new groups.
Transport to Scarborough Hospital, such as a shuttle bus	unknown	Better training opportunities, evening classes,	Promoting the use of Time Banking
Local community transport, inter town travel. More of knowledge of what is going on especially for those who do not have access to	To make links with local rail to reduce cost of travel so that people travelling to and from work (ERYC) don't have the only choice of a car thus reducing traffic in	Job opportunities in seaside areas,	Working on setting up new groups in the area, but only those that are identified as needed, then supporting these groups to continue and sustain.

computers.	Beverley especially with parking being an issue.		
All of the above	police doing more	all of the above	West hill is a community. St Marks does a lot for west hill and Vicky Loft on community spirit group does a great job but I find it's the people well some of them moan about things but not willing to help out or join these groups
Improved and increased transport links. Community building. Job opportunities	Development and recruitment. Finding funders	Improved health services, access to health services	Community involvement via joining/volunteering for organisations.
Our community is just a bunch of densely built houses ...no community facility...no benches on grassed areas to sit and chat on....no shops...no transport or non that is of any use... even the foot bridge to the shops had steps so no good to elderly or disability or parents with pushing buggies or prams... it is more of a graveyard for the living than a community area where people live. it does not create any space for interactivity to help people to get to know each other...it does not lend itself to the needs of all... it is a graveyard for the living	I am retired	Some sign of life around here...this housing estate does not lend itself to life...it seems to be a place where we all hide until we die...	I am already campaigning for a ramps built to be built on to replacement footbridge to help All the community and not just the able bodied and i volunteer in the neighbourhood watch...you could help by making the planning department accountable for the horrible and useless housing estates they build in which roads go around in circles and lead nowhere and the are no human kind resources for anybody....
Employment opportunities, more Police presence. Better usage of Bridlington hospital.	Funding, more volunteers.	More Police in the area; improve the facilities at Bridlington hospital.	Bring back a community spirit, stop landlords bringing unemployed inner city youths here.
Better roads between major communities. Better bus service in and around town which would negate the need for car journeys. Improved car parking provision in the town centre.	Provision of civic locations where groups can meet at a cost which makes it attractive to use, including parking ability	Increased doctors and expansion of hospital service instead of reduction of services. Proper A&E services!	Willingness to pay more for services via local authority and reduce waste

Transport, it is not existent after about 8pm. More real jobs with above min wage. Do a free waste tipping in areas, for large items and inform residents in advance and be free think you will find it stops a lot of fly tipping do it like Hull did	Available place to meet up as a group with low charges as it is usually volunteers	Being able to get appointments easier, more clubs i.e. Luncheons and activities for games very limited and organisations already doing it on a small scale with no funding a communal hub with advise drinks meals activities days out	I am a BCAG NHW and help run RVS social group
Improved Transport links, access to services, community buildings	support to develop services, funding support, volunteers, improved liaison with local authority	Improved transport and services, reopen closed pub(support from local authority), footpath maintenance	local consultation which includes local authority, and gives us a say in how funding is allocated to provide local services
<p>A. Exercise - more incentives for social and competitive sport to encourage greater use of sporting facilities</p> <p>B. Evidence based advice about Healthy Eating across the whole population from qualified Dieticians and Health Champions (not just for people who attend doctors surgeries)</p> <p>C. More local health services, including in-patient services for Bridlington (including a hospice facility)</p> <p>D. Continued regeneration of central Bridlington, including the central shopping area</p> <p>E. More employment and more social provision for people with mental health problems and debt management</p> <p>F. ERYC working in partnership to an even greater extent with local organisations such as Christ Church Community Services in Bridlington</p>	Help with publicity for the Tennis Club, incentives for people to become more physically active and the promotion of local sporting clubs in general. Funding support may become more necessary in the future if interest in sports (except football) continues to decline.	Improved local health services, as above. Improved leisure facilities in Bridlington (although facilities are not bad at present)	I wish to support community groups such a Christ Church Community Services, Bridlington Sports and Community Club, Bridlington Lawn Tennis Club, possibly U3A and possibly attend council meetings. I would also support the development of a hospice for Bridlington.
More opportunities and things to do	easier funding	more employment opportunities	education and developed apprentices

for young people			
Community buildings and projects, something designed to give ownership back to the community.	A positive link working out in the communities particularly on behaviour.	Community advice services and employment advice.	Setting up groups in the area.
Inter town transport, people want to get from one end of town to another easily.	Money and Volunteers	More localised training	Working full time I would find anything additional hard but can concentrate on helping the community within my role
Information and co-ordination of services from all providers, Town, County and Voluntary - a physical place as well as an online presence. No single service is more important than others but information is the key.	Discussing (person to person) how all the services can be filtered to produce an appropriate response.	Again, all those service examples are important but working out how to access them, and which ones are most appropriate is the difficulty. We are fortunate to have a wide range of services and groups, ready to help - but there are so many that it becomes easy to become lost in Minutes, TLA's, Funds (and splinter groups).	Investigate a database of community resources - to include titles, contacts, venues, funding and history of groups together with funds, grants, criteria where monetary distribution is involved. I can see many dangers where voluntary groups are helping with advice and I need to understand how boundaries are established. In short, there's a lot to do.
Employment opportunities	Recruiting staff	Local health service	Volunteering
Community activities especially with the youth. Community building. Improved transport links	Funding and services working together but this is definitely on the up	more social activities	I am currently in the role of community development and am investigating how best to help the community around me.
A local community pub	Support for the community benefits society that will help buy a community pub	Facilities for young adults with autism	Be involved in steering group to purchase the pub
More affordable housing, social activities and a pub	Help with risk assessments and policies	After school club, more social opportunities	Volunteering.
The bus services from Bempton and Buckton villages has been reduced to only 3 buses into Bridlington and 2 returning mon-fri. No buses at all after 4pm. No buses on Sat and Sun, nor bank holidays. First bus into Brid leaves villages at 09.30 so workers have to get more expensive train alternative. Health appointments for especially the elderly are difficult to arrange and keep to on time.	Social prescribing by Doctors surgeries/pharmacies and alike, suggesting activities such as bowling to encourage engagement in an outdoors activity within a social environment. Procedures for accessing funding to be made more "user friendly" as the multipage application forms are very off putting and for some organisations a real turn-off. Help needs to be offered at the beginning.	More real employment opportunities need to be made available especially to school leavers not engaging in further education. Lower business rates and rents for high street shops would provide and keep jobs in Bridlington.	The Local-Links community meetings bring different organisations together to share their experiences/problems and offer support for each other.



**What would make a positive difference to the lives of your beneficiaries?**

- More things to do for youths
- Access – the better accessibility the more likely to engage
- Less time constraints
- More money
- Gather involvement and interaction with youth
- Joining up the community
- Making youth groups activity sessions
- More accessible to all young people
- More voice in the community

**What would make a positive difference to your service/organisation?**

- Funding support and opportunities
- Involving more youth/twenty year olds
- Joint working
- Help with promotion
- Involving and encouraging more young volunteers
- Inter-connect with schools and services to provide activities going on in the community

**What is currently working well?**

- Lots of communication between youth services
- There are actually a lot of services
- Word of mouth
- Schools engaging more with services
- The support from community organisations/charities

**How could people be encouraged and supported to make a positive difference to their community?**

- More advertisement
- Youth voice
- Social media
- Feeling like they belong
- Incentives – what are the benefits for them?
- Incentives
- Making them feel like their voice matters and will be supported throughout

**What would make a positive difference to your community?**

- More activities for 3 – 12 year olds (not too expensive)
- More things for boys to do aged 3 – 10 years old
- More things to do i.e. slimming world, art and craft, social groups, coffee mornings
- Litter picking
- Community litter pick
- Free tip runs and pick-ups from the council
- Mass collection of large household items
- Utilise basketball court. Outdoor gym.
- More relationships with shops/church and the elderly home i.e. young volunteers visiting them
- More promotion of what there is in the area i.e. leaflets/notices, not just online and via social media
- Support group for parents/carers of children with special educational needs and/or disabilities
- Better links to the town. Pram and disability friendly bridge. We are too isolated.
- Ever thought of setting up a Home/Street Watch scheme. We don't see many police around here.
- Everybody working together around the estate to show there are people they can approach about issues

**What works well in your community?**

- Hospital bus used to work really well
- Community events on the green
- Family cinema, involvement for families who can't afford the main cinema (or get to it easily)
- Matson Court i.e. Bingo
- Playgroup (term-time) regularly busy, lovely friendly group
- Play group is run professionally and is thoroughly enjoyed
- Janet at the shop so supportive

**What would you like to change about your community?**

- Play equipment for older children too

- More family activities, more groups
- Integrate church and the elderly residential home, fun events
- More involvement for everyone, no exclusions
- More transport in addition to what HART provides – bus service is appalling
- Some areas of the estate parents taking more responsibility for their own children, especially near bungalows
- Get rid of fly tipping by ERYC picking it all up regularly
- Use of tennis courts
- As a Christian I would like the removal of Pandora's Box, it is unchristian!
- Youths and elderly working together
- Better/safer playground
- Re-open the community centre, more things to do
- Have more funding readily available for the church on Westhill to access for events

**How would you like to be involved in making a positive difference to your community?**

- Happy to give my time, already a volunteer but feel I could do much more
- Street Angels? Patrol of streets on WestHill
- Volunteer to litter pick
- Happy to help brainstorm ideas and organise events
- Street Angels volunteering
- Set up and run Food Bank
- Happy to volunteer and network
- Improve tennis court area
- Volunteer to give out leaflets at Morrisons for foodbank collections at Christmas
- Young volunteers to visit older people in the residential care home i.e. carol singing at Christmas
- Getting the voices of young people and finding out what they think the estate needs

**Is there anything else you would like to say?**

- Be lovely to change people's outlook and make people WANT to help and be involved in the community #WeLoveWestHill
- #WeLoveWestHill
- We love West Hill

## Appendix C

### Driffield

#### Online survey responses

What would make a positive difference to your community?	What could make a positive difference to your group or organisation?	What could make a positive difference to you and your family's life?	Thinking about your answers above, how can you and others help to make things better in East Riding?
Employment opportunities- decent skill and wage level. Improved transport links locally and to connect nationally	Not part of a group	Improved employment opportunities, improved primary healthcare and out of hours / minor injuries capacity.	Volunteering, being part of a local panel
Our community suffers from poverty, poor housing, and lack of positive role models for young people, etc. Addressing these with positive programs in schools, after schools clubs, sports, travel, volunteering etc. would reap rewards in the future.	Working in Health we are short-staffed and underfunded. These are nationally controlled sadly and not high on the political agenda	I am fortunate to have a wonderful fulfilled family	I constantly work to develop new services
Going back to youth club days	Integration of services where appropriate	Elder activities for those living at home	By being part of the solution
More infrastructure investment required in shape of transport and retail relating to the large amount of unused brown field sites that require desperate investment.	N/A	Improvement to local amenities, i.e. not having to travel to Beverley or York for amusement for children. There is not enough local government investment in Driffield, Beverley seems to always receive the lion's share of local government spending, Flemingate for example, how Driffield could benefit from a development like that on one of our many brown field sites is incalculable.	I Like to think that by my personal spending within East Riding contributes, where I can, but as have alluded to a large amount of spending is done elsewhere due to lack of local facilities.
Re-open minor injuries and expand the hospital. Better access to Dr's appointments. Investment in the town centre, bringing into use some of the derelict buildings.	more police presence in the town, better contacts with police and local councils to share information	A community sports facility with tennis courts that are free for anyone to use. Better parks and open space with imaginative play equipment for younger children and teenagers including outdoor	write to council and/or MP about the things that need to change

		gym equipment. Dedicated cycle paths and routes which avoid roads.	
Another G.P. practice	No comment	Reopen Alfred Bean as a community hospital.	No comment
Employment opportunities for teenaged	Paid taster training days/weeks for unemployed or school students	Cheaper transportation cost i.e. cheaper train tickets for teenagers	More for the young adults to do, cheaper sports and transport funding
Employment opportunities	Recruitment of staff	Better health services/ Better social activity options	Liaising with CCG / being part of a patient panel
Community building and green space for use by school breakfast club, toddlers and playgroup, after school club, uniformed organisations and holiday child scheme. Community charging points for electric vehicles. Public access broadband across the community. Local medical centre for prescription renewal and pick up, GP consultation. Walk in community meeting point Skill share facility including community use of equipment and resources	assistance in the recruitment and training of volunteers	Community building and green space for use by school breakfast club, toddlers and playgroup, after school club, uniformed organisations and holiday child scheme.	We are working on a new parish plan - it would help to share this with a wider audience.
I would like to see a better bus service. I can no longer go to Scarborough by bus without changing at Bridlington and I have family members I'd like to visit in Brandesburton and can't get there by bus. I don't drive. Also I feel that, as we seem to lose more and more services here (e.g. we no longer have a job centre, bus station, police station, hospital etc.) the building of hundreds of houses on our good agricultural land is a sad mistake.	I don't really belong to any organisations or groups.	I think the hardest thing for us is the lack of health services here. Our hospital has all but gone and the Drs surgeries seem to be stretched to their limit. The few services we do have are ignored. If we dial 111 we are never referred to our services but are sent further afield. Again for us non drivers this is not very good.	I feel that as we have signed various petitions to try to keep our health services and sent our thoughts and worries about these concerning issues, there is little more that we can do. It so often seems that decisions are already made well before the general public get to know about the future in their communities.
Improved transport link - and reduction in cost for this - many young people are isolated from services and activities.	Flexible funding for projects which do offer long term sustainability not just set up for 12 months. Outreach support for	Easier access to GP appointments, low parking charges training and work schemes for graduates who cannot get	I do volunteer and I think this is really valuable for me and the also gives something to the community -

Being a large rural areas there are difficulties in accessing support and socialising. Local multi support and activity centre would help mitigate social isolation - also make aspects of this mobile for very rural villages.	children, young people and parent/carers re Domestic abuse, Child exploitation which really develops the local peer mentoring and community support. Access to Drop-in health and emotional wellbeing support for young people. FREE PARKING - the cost of parking for low wage earners makes a significant impact on the household expenses, as does transport cost. Beverley price for rentals is high so people tend to live outside Beverley then have high transport cost and parking - parking for a year is about £1000 - a lot for minimum wage. Employment available - much of it is low pay and zero contract hours.	jobs	we should encourage all to do something
Improved local bus services	N/A	Easier access to see a Doctor, retention of local hospital (Alfred Bean)	N/A
Improved transport links and community buildings	Support to set up services both financials and volunteers	Improved access to care services, usable public transport, reinstatement of our last community facility as an acv	Better liaison with the ERYC, and an ethos of working together as a partnership.

**What would make a positive difference to the lives of your beneficiaries?**

- 1 – 1 support on basic life skills
- Make using the skate park free or cheaper
- Graffiti walls
- Friendship for elderly people
- Gardening support at home for people who can't manage
- More volunteers
- Home shopping service (5 responses)
- Befriending
- Transport links. Rural villagers cannot always access services that would be beneficial for them
- Better transport for older people to attend activities
- Meaningful events and gatherings like this! Raising awareness, training, inspirational local people
- Training

**What would make a positive difference to your service to support your beneficiaries?**

- Training, volunteers could deliver more services
- Easier access to funding
- Funding (4 responses)
- Money
- Funding for Skatopia so we can reduce entrance fees
- Funding for core organisational development, not just service specific e.g. IT infrastructure training
- Training for staff i.e. First Aid
- Up to date training
- More fun activities
- More volunteers for youth work
- Funding for 19 years and older young people with additional needs/disabilities to engage socially
- Better publicity



- Contact list
- Graffiti
- Awareness raising
- Less barriers/more open to new ideas

**What do you think currently works well in supporting beneficiaries and the community?**

- F.A.B. Training (first aid)
- Creating new activities within the community
- Support and advice to groups
- Responsive user-led services
- World-wide recognition helping people in crisis
- Positive Activities Grant
- Professional practitioners

**How could we involve people in making a positive difference to their community?**

- Young people involved in setting up and developing services from the start
- Feedback changes so that they know their input is meaningful, not just tokenism
- Ask them in person rather than by poster, email etc. People want to be wanted.
- Graffiti
- Volunteers (3 responses)
- Volunteering by fundraising, promoting services, helping
- Increased awareness and presence in the community
- Awareness events
- Citizenship skills – understanding consequences
- Good communication

**What would improve the places and spaces near you?**

- Having more information on what sports are available in the area
- More shops and supermarkets
- Having families living closer together
- More places for older kids to hang out and be with their friends
- Need to do something with the old sugar mill i.e. accommodation for homeless people/refugees, or affordable housing for young people
- Less barriers and road works as it makes people late for work or wherever they're going
- Better play equipment for young people in the parks
- More sports activities
- More inside play parks i.e. Candy Kingdom, Inflatation, that is cheap and affordable
- More outside things to do like North End park

**What activities or events would you like in your community?**

- More things for families to do together i.e. arcades/amusements
- Trampoline park
- Youth festivals
- Beach
- Sports, arts (painting and drawing)
- More sports activities
- Gardening
- At the showground have more things on, different things for young people, games, music, festivals
- Places for toddlers and small children to go, organised activities to get them used to clubs etc.
- More things like Driff show that are affordable and aimed at young people
- Animals and pets, zoo
- More things like Driffield show, especially at Easter or Christmas time, lots of different activities and information
- Driff Youth Festival

### **What would you like to change in your community?**

- Nothing
- More childcare nurseries in the centre of Drifffield
- Less anti-social behaviour so you have more places to go i.e. North End Park/remembrance garden
- Could change all the derelict buildings i.e. sugar mill/cattle market and tidy it all up so it's safe and remove the rubble

### **How could local services help you?**

- More places to go to eat and hang out with friends where you can go when you want
- More help and support from school teacher including things that have happened inside or outside school work
- Not enough information about what and who can help in school and what with
- Schools could do more with life skills preparing you for adulthood
- Schools having more support re: schools and non-school problems
- Schools – more staff to help with school work and homework

### **Is there anything you think works really well in your community?**

- Driff show – like all the activities, want more things like this
- Driff show
- Skate park
- Skatopia
- Driff show
- Sports
- School
- Leisure centre, good for swimming and sports
- Skate park because I go with my sister
- My guide group helps me, it teaches me important life skills
- Brownies
- Lots of good infant schools so there is more choice for children to go to school

**Is there anything else you would like to say about where you live?**

- It's nice and peaceful where I live
- It's got everything you need here i.e. shops and services, better than a village
- The park is right near where I live and I can go with my family and friends

## Appendix D

### Goole

#### Online survey responses

What would make a positive difference to your community?	What could make a positive difference to your group or organisation?	What could make a positive difference to you and your family's life?	Thinking about your answers above, how can you and others help to make things better in East Riding?
Improved street lighting down to Ings View Sports Field, Gilberdyke, currently none. The facilities car park is in an extremely poor condition, especially during the winter months as the sub base has broken down. Community building is work in progress. The old lay-by opposite Ings Garage requires a major tidy as overgrown. This area could be used as additional car parking.	Develop other sporting activities at Ings View Sports Field. Funding support.	Affordable housing for first time buyers.	Existing volunteer helping to manage and improve Ings View Sports Field.
Joined up intelligent health and social care commissioning as local services and support networks are on their knees. Local Authority commitment to assist and support local community organisations which provide valuable services to the local communities. NHS to cut back on taking funding from charities to bolster its failing services and poor financial management. I.e. bidding for charity/lottery funding at the expense of local groups/services. Commitment to more public ownership of vital transport links. More Strategic planning in local towns when it comes to developments like housing.	Realistic funding levels for contracts from health and local authority - an end to Austerity	a stop to cuts in local health provision and expectation that everyone can travel to big centres for appointments - e.g. Goole people been sent to early morning appointments in Grimsby 50 + miles away. Strategic planning new schools and GP services to serve new housing developments. An end to lowering the water table on local flood plain trying to give the illusion that it does not flood and a green light to planners and developers. Protection of the local environment and wildlife. Funding for local self-help groups and organisations. Joined up commissioning	More diverse and representative people and groups on key panels, committees and trust boards. More of a local voice, less top down austerity led directives.

Commitment to protect the shared lived environment - no more destroying habitats to serve developers.			
Youth engagement/activities	Funding for school supplies - Hook school	More social things, access to STEM developing activities	Volunteering
As above	As above	As above	Men in Sheds is taking off in Goole , this is a community project aimed at older people, (not just men ) to give them a chance to mix with other people of similar interest and get them out of the house, away from daytime TV. The age group is 18 years and over. Every one welcome.
More things for young people to do	Funding for more youth provisions	More socialising, stuck in house	Ask young people what they want instead of assuming what young people want
access to services (it needs to be clear what services are available and who/what they will support)	clarity of support available	improved access to care services	Support is needed from above. Schools feel unsupported by the Local Authority.
Improvements to the town centre shops	Not sure	N/a	Settings up more provisions for young people
Updating the local village hall which is completely funded from fundraising and looked after by a group of volunteers. Updating the outside space into an area where people of all ages can sit and relax	Funding support is essential to the village hall remaining open particularly as the floor is collapsing in one corner	Much more social things to do and the people to run these events	More volunteers are essential
Community links especially between different ethnic groups.	Referrals for early support being effective in supporting families and young people quickly, funding support for services and schools.	More social things for older children (9+) and accessibility to community advice services outside general work hours.	Volunteering to help in my local community.
A first point service that provides information and advice on a range of subjects and points you in the right direction. You can see a person rather than fill a form in. You can revisit if necessary until your enquiry is	A clearer understanding of what is available in the local area. In the first instance an initial point of contact to discuss your initial ideas and advice what is possible and where to go to take things further.	Being linked to other people. As we age it gets harder to meet people and develop friendships and connections. Daily/weekly/monthly access to opportunities to be around others, or simply a facility where you can go to be	Being part of something where you are connected to others to give support and receive support is the most important aspect of life, in particular as we age. No one should be alone. A network of bringing individuals together is vital. It could be by hobby or

complete. It would cover everything from finding a reliable plumber locally to obtain legal advice etc. A reliable service to give people peace of mind that they have access to information to sort out any issues they have.		around others and it is recognised that is the reason you are there.	interest but more importantly it is a route to ensure people are not alone at any stage in their life. It provides reassured, support and a feeling of being part of something. Not everyone has a family or strong community links yet everyone needs this to have a happy life.
I moved to this area to specifically commute to work 30 miles away. The change in my circumstances makes this no longer possible. The nearest work is 20 miles away. More job opportunities would be welcome.	Does not apply.	Community Advice service and advice in general would be welcome on a whole range of life related subjects. Knowing where to go for advice in the community is paramount.	There's often a disconnect amongst individuals within communities. Those that can access services/advice do. Those that can set up a group do. There are many people disconnected in so many ways that live within the community yet don't know where to go when things feel tough. Sometimes inclusion is not there for all, not because the service/support is not in place but rather an inability to step towards it due to a range of reasons. I love the word "community" but community needs to self-check itself that it is reaching everyone, in particular those that need support yet somehow cannot access it. There are people living amongst us, yet very alone.

## Goole Local-Links event on 10<sup>th</sup> June 2019

### What would make a positive difference to the lives of your beneficiaries?

- Training for staff
- Development of community canoe club for people
- Clear signs to show people how to get to places
- More information of activities and events – a community news leaflet perhaps?
- More access to services and a wider range of activities in Old Goole
- Transport to towns and rural villages
- Local buildings being utilised more, who owns what, who can you contact if you want to use an unused building?
- Lots of good things going on, but need to promote more so people know what there is Goole
- More youth festivals so the young people are not just hanging about

### What would make a positive difference to your service/group to meet the needs of your beneficiaries?

- Local activities
- More partnership work
- Accreditation for volunteers
- Local people asking canal and river trust for more community work in Goole
- Keep networking and developing partnerships with town/parish councils/other organisations
- Support training for VCS groups and keep increasing their services
- Finding out what there is in the community that can be used to run activities/deliver services

### What do you think currently works well?

- Local-links
- Networking and partnerships in Goole
- Goole Youth Action partnership
- Getting out into the community and filling gaps by developing our services after consulting with residents (Sport, Play and Arts)

### How can we involve people in making a positive difference to their community?

- Wellbeing festival to give local people the chance to meet providers



- People need to take self-ownership of projects and activities i.e. SPA activities need to become sustainable
- Setting up groups in the community
- Developing more volunteers

### What would make a positive difference to your community?

- Something for older children to do so they don't hang around the streets, fire station and library
- Community policing presence
- Crack down on dog poo not being picked up
- More things for secondary aged children so they are not loitering outside the fire station/library and alley ways
- more parking
- dog poo issue sorted
- no more houses!!
- more policing

### What would make a positive difference to yours and your family's life?

- Better transport links
- More publicity about things that go on – if you're not on Facebook you don't hear about things
- Another street lamp in the alley way towards Priory Way/Dawney Garths. We were approached to see if we approved (which we did) and nothing has happened
- Increase in children's clubs
- Increase in policing near parks, especially next to primary school

### What do you think currently works well in your community?

- Generally happy with most things except those mentioned
- Great neighbourhood cohesion
- People look out for each other's properties
- The primary school

### Thinking about your answers above, how can you and others help to make things better in your community?

- We try to support all community events but these could be better supported by more people
- Join Facebook!

- Circulation of feedback from other community members (where relevant) so we can help with issues that they have raised
- More organised litter picks, possibly in both primary school and high school.
- Dog owners being responsible and respectful and made accountable for inaction

### Goole Marshlands Primary School – questionnaire responses

#### What would make a positive difference to your community?

- More things for kids to do that don't cost a lot

#### What would make a positive difference to yours and your family's life?

- More things for kids to do that don't cost a lot
- Cyber Cage that my son goes to after school on a Tuesday
- Open our eyes and ears to understand the needs of others
- Being happy, we forget to live (more ideas for a happy life)

#### What do you think currently works well in your community?

- Nothing as I can't see anything on for the kids to keep them out of trouble
- Donate things. It's a good idea in our community where people can raise money for some causes

#### Thinking about your answers above, how can you and others help to make things better in your community?

- Volunteer. It's a great way to give back to our community
- Stop discrimination
- Being happy
- Practice daily kindness
- Organise a clean-up!
- Donate blood
- Support local businesses
- Help our neighbours

## Appendix E

### Haltemprice

#### Online survey responses

What would make a positive difference to your community?	What could make a positive difference to your group or organisation?	What could make a positive difference to you and your family's life?	Thinking about your answers above, how can you and others help to make things better in East Riding?
Increase in Youth Clubs - like previously at Burden Road Beverley	being able to signpost young people to more youth provisions	n/a	Continue with volunteering events and helping within the community
Improved transport links especially to hospitals. Better hospital transport for patients. More local health services e.g. chiropodists.	Less Government legislation would help us provide a better service to clients because we would have more time for their needs. Unpaid training for basic first aid would be helpful as would a streamlined funding support.	Not applicable to our organisation.	Highlighting in all areas the need for volunteers within the community for any local initiatives.
Right now we are focussed on improving our Leisure Centre, which serves not only our nuclear village but many surrounding villages and in some instances towns! But it is hard work as a bunch of volunteers trying to raise big money, our plans will cost around half a million, when the local resources are sparse, for example Bubwith Parish Council, who are great backers, have a precept of £13,500, a drop in the ocean.	Firstly, some central (ERY) funding recognising the community benefit, physical and mental, we provide. We could also do with expert help, for example our very successful Youth Club struggles to recruit volunteer staff to take over from those fantastic people who have been running themselves into the ground.	Wider choice of local meeting rooms for activities such as therapies, small gatherings	Working flat out at the Leisure Centre which, if you do not know it, is on private land and run entirely as a registered charity by volunteers.
Better transport	Meeting to discuss any problems	Training	More volunteers
Activities for young people that divert them away from anti-social behaviour, drugs and drinking. Places where young people can go without needing to hang about on the streets that are safe and appealing to them.	N/A	Easier access to services, a better online presence to make local information easier to find and more youth friendly services.	Volunteering
More community based activities that are easy to get to and not intimidating for people to get involved i.e. older people's groups, hobby groups, youth groups, parent groups. Cinema nights, music	Full support with setting up/developing groups/organisations that is face to face and not too complicated, with lots of templates and information as well as 'hand-holding' initially and which is	More easy to access activities, that are not threatening in any way and where there is a real variety of things going on. Somewhere to get information and support from a range of local services, rather than	People could volunteer their time to help out where possible. They could help keep the area clean and tidy, plant flowers, grow food, fund raising for local projects, get involved in

nights, pub nights, communal restaurant nights, drop ins for local services to engage with residents. Community spaces where people can just drop in between certain times and have a chat, play a game, read some books, go on the internet. Free Wi-Fi.	available outside office hours, delivered by trained and experienced people. Regular times that support surgeries for groups take place across the area. Meeting rooms that are affordable and have full facilities i.e. kitchen, free Wi-Fi.	having to trek to the nearest town.	running activities where they can and putting things on depending upon their own skills and interests i.e. music nights, craft sessions, running youth/older people's groups.
a policeman patrolling the village street on foot	our own water supply on allotments	To see a policeman	if I was younger volunteer as special constable
Improved information for a healthier lifestyle	Support for Hull and District Diabetes Support Group to enable us to promote a healthier lifestyle in Hull and east Riding of Yorkshire	Education to the population regarding better health	Offering help and support
More finance for Humberside police	Funding	East riding CCG do an excellent job	Being part of local volunteering
Less indiscriminate parking	Financial	Street cleaning and road repairs	working together just as ERVAS works with the volunteer community
More local services in our area	Funding	Having more activities to get involved in	People could help to put things on and run activities for everyone
A police presence	More activity	More community advice services	More community involvement
More green spaces	Funding to develop community activities	More group activities on an evening we can access as a family	Being part of a panel that develops services and links people together
Providing more youth clubs/leisure activities (mainstream) at young people aged 13 - 18 to take young people off the streets. More help for young people with mental health problems (immediate help).	Stronger links to higher managers of council or Haltemprice Leisure Centre.	Bring back more course assessment in GCSEs to relieve pressure of exam stress/mental health problems in teenagers	not sure
Build a community. So people respect each other again.	Help recruit more youngsters. Marketing, advertising, introductions.	That my children were mixing with children that were better behaved and with similar values and respect.	I run Beverley & District Pipe Band. I can teach music and provide an alternative social activity that anyone can take part in. Even parents can participate and learn along with their children. If I could just get people to see past the stereo types, and give it a try.
Better crime prevention, dedicated youth activities aimed at teenage years	Encouraging youths to take part in courses	Cleaner streets, more police presence	Relaying information, collating local views, ascertaining direct needs
Police presence - the return of a police station to the town. I work for the Police and I know how far away they potentially are if I need them in an emergency.	Funding support for local businesses and for anti-crime initiatives such as gating, lighting and development of unused and neglected areas	Reduction in the volume of traffic and the speed of traffic in residential areas - everyday traffic uses our streets as cut-throughs to get to the town centre - often at speed.	I would like to promote my group called Larkin Out which is to allow safer streets for children to play outside their front doors in their streets. This requires educating drivers to slow down and expect

			children to be there again as they used to be. I will also promote the neighbourhood Watch scheme now I have started my own - whilst it is not expected that residents do the work of the Police it is time to come together to make our communities safer.
Improved road network e.g. reinstatement of major road status for alternative routes (Boothferry road, etc.)	I have no organisation or group	Improved parking facilities at all hospitals - should be FREE!	It's up to the councils
POST OFFICE & CORNER SHOP	CHEAPER BUSINESS RATES	NOTHING	BETTER COMMUNICATION
Moving the doctors' surgery from Willerby to Hessle is going to seriously inconvenience Patients, particularly older people especially those without their own transport who need to see their GP.	Voluntary group so no real need.	The council insisting that the doctors' practice currently in Willerby continues to operate a limited surgery as part of the planning consent. No further reduction in the opening hours for the Willerby Main Street library.	Already both volunteer but we would be happy to join a consultation panel for local services.
A means to stop age related isolation.	Funding for expansion and transport.	Improved Doctor's appointments availability. With a growing community the waiting time is ridiculous.	To set up a means to find out who is living alone and may need social interaction but wouldn't know how to get it as perhaps not online, or without a phone, or may not leave the home to buy local newspapers. Freepost for event organisers to be able to post invites for community engagement to the 'community' with a return envelope with who would need transport.
Pavement repairs.	I am now retired so don't have an organisation. However, I am a coordinator of a neighbourhood watch group which seems to get all the help we need.	Improved access to care services, having more social things to do.	Organise the collection of litter.
Improving traffic, especially large tankers travelling through our village	Funding Advise and support	Ensure local Chemists stay open and help local small businesses.	A local panel would be great to bring together people's ideas.
Instil more of a sense of civic pride. Communities need to have their own distinctive identities and have an identifiable and known person who is accountable (chair of the parish council, mayor etc.) but who also leads the community. Objectives should be to fight	Financial support for capital projects.	Good access to local services - e.g. being able to get a doctor's appointment within 24 hours. Schools and colleges that are easily accessible by walking, cycling or public transport. Also a clean environment discouraging the dropping of litter through education in clubs, schools and colleges.	I'm already a volunteer in local sports. When I go out for a walk I always pick up litter I see in the streets and on the verges. If everyone who went for a walk picked up only one piece of litter and took it home to recycle/dispose the

for local services and improving the community's local environment. There should be a small fund or precept on the rates that each community could spend to support its objectives.			local environment would be much improved. A new campaign - "out for a walk? Take one piece of litter home"!
Keeping our G.P. Surgery which is due to move out of the village in the foreseeable future - at the same time as a new apartment block for retired people has just opened its doors here.	More younger people becoming involved in the many voluntary groups within the village.	My life is very positive right now and cannot think of an answer.	Swanland has over 20 groups of volunteers so think we are covered.
A good community hub capable of flexible use	Support with legal matters, financial matters, funding applications and sources	Better road and transport facilities for all users. Housing and accommodation facilities for old and young ie not more houses but quality [not luxury] accommodation designed for those wanting to move on from the family home whether young or old	Being properly consulted, not a mockery of an election every few years when a few get to choose who 'represents' us because they have money to put up posters.
Ensuring that people who are housebound irrespective of age are able to access transport (volunteer drivers?)	More volunteers	Good access to Doctors' Surgeries	Being involved and interested in the community

**What could make a positive difference to your community?**

- Providing more places for older children
- Providing help and support to people who need extra help with forms
- More activities for children in the hols
- Pool hoists
- Providing more youth clubs/leisure activities (mainstream) for young people aged 13 – 18 to take young people off the streets (Hessle area)
- More help for young people with mental health problems (immediate help)
- Not to assume everyone has access or ability to use the internet (capability)
- Special Educational Needs and/or disabilities (SEND) friendly library
- SEND friendly leisure centres
- More community group support like Maxi Fun Club

**What could make a positive difference to your organisation or group?**

- Stronger links to higher management within the council/Haltemprice Leisure Centre to better improve communication (x3)
- Increase the amount of food you now get at parties organised by MFC and held at the leisure centres, as cost is the same but portions are half and it's not any healthier than before
- Support with funding and making applications
- VCS groups can apply for funding and this can be used for the benefit of all services and beneficiaries
- More information and raised awareness of disabilities, (including hidden disabilities), and other diversity in public buildings i.e. Haltemprice Leisure Centre this will help to educate the public about disabilities and reduce discrimination and people staring
- Having safe use of internet in community centres/hubs i.e. library, leisure centres, Drs, for people with SEND using visual/audio aids

**What could make a positive difference to your and your family's life?**

- Stop people staring at us and our children
- Having early information on what help and benefits you can get for a child with disabilities
- What are our entitlements – not available but groups will say we have this to offer
- Bring back more course assessment in GCSE's to relieve the pressure of exam stress/mental health problems in teenagers



- More opportunities/support from council to enable young people with SEND to live independently in supported living
- More information regarding what benefits adults with SEND (18+) are entitled to
- Make transition to FE college for young people with SEND more open to parents/carers (especially if asking for out of county placement)
- To share information about what is available for families to claim for the benefit of their child/adult
- Services taking a whole family approach
- More services having a disability advisor/coordinator similar to a SENCO i.e. leisure centres, libraries who families are aware of and can liaise with when necessary
- More awareness and training for staff across all services on SEND children and adults
- Having easy access to leisure centres/libraries etc.

#### **What currently works well?**

- Haltemprice Leisure Centre and Maxi Fun Club are a good example of working in partnership to make a positive difference to children and young people with SEND

#### **Thinking about your answers above, how can you and others help to make things better in East Riding?**

- More volunteers to come forward and help groups for children with special educational needs and help to run them
- Get parents more involved in running activities – organise, subscribe, not supervise
- Getting people involved in volunteering by running the groups, taking subs and helping out by fundraising, applying for funding, managing the funding and monitoring how funds have been spent

## Appendix F

### Holderness

#### Online survey responses

What would make a positive difference to your community?	What could make a positive difference to your group or organisation?	What could make a positive difference to you and your family's life?	Thinking about your answers above, how can you and others help to make things better in East Riding?
Attract more leisure and food outlets	Minor funding	Better mental health support	Volunteering
Easier local information	Free advertising	Better disabled access	Give honest feedback
Paths on major route to regular bus service/ community buildings/shops	Update community hall	See above answers	Establish a space for socials
I think it depends on what capacity and for whom. In the sector I work in (non-profit and disability) I would like to see more inclusive opportunities for disabled people across the region, something we strive for as a charity and achieve to some extent but with funding support could have a further reach. We also promote other similar provisions which are there are few of.	Funding information and support, training and financial help	Speaking as a parent carer myself to two young sons who have a disability- a wider provision for inclusive activities, more opportunities based in Hull city centre to attend cover region wide catchment. A recognition that Hull is at the core of ERY and therefore accessible to people from each end of the ERY county	The charity I run (Special Stars Foundation) addresses these issues, being located in Hull City Centre but covering ERY as a whole. ERVAS have been invaluable to us in the initial stages in providing advice and support to register as a charity. We still access the bulletins and get some interesting links for funding, however would be grateful for further funding info. I personally use the community accountancy service for my team of carers for my sons and think it is great. I think with better publicity and simple literature readily available that this service would be more popular.
Community building. Better funding for services, better communication	Funding, skilled volunteers, land	Better health services already do full time volunteering	I already volunteer full time
A village hall	Financial help to renovate village hall	Improved road conditions as too many potholes	Be involved with the community and improve communications
Better response to anti-social behaviour	Training	Better health services especially doctor and dentist	Knowing who to contact
All of the above. Desperately need activities for young people and	The Carnival committee has some younger members but work commitments stop	As retired people health care is important. Difficult to access gp	We already do a lot of voluntary work for groups in the town - e.g. Carnival,

families. Life skills including cookery, budgeting, housekeeping. More use to be made of existing facilities - e.g. The Hut, Meridian Centre.	them being fully involved. Chair, vice-chair, treasurer, secretary and printed programme producer are all retired people. We could do with more volunteers to share the workload. The Friends of the Hut would like to see more use of the facility e.g. in the evenings as a youth club / cafe. Again, the committee is mainly retired people.	appointments. More clinics at the hospital. Return of the hospital beds. Minor injuries 8 to 8 is badly run. There are lots of activities in the town but not for younger people and publicity about them is lacking. Social isolation is a problem for those with physical problems. Youngsters have little to do. Rural isolation, low incomes, transport costs and time add to the difficulties	Withernsea PAGER, Active Withernsea, Friends of the Hut, Friends of the Meridian Centre, Withernsea and SE Holderness Regeneration Partnership
Transport subsidies for low income families; especially young mums with children under 5. More youth clubs aimed at 14-19 year olds.	my group is okay right now	Cooking classes, or gardening clubs. The 8 to 8 centre actually being listed by 111, regular community advice for legal and financial issues, support for the local foodbank. Community classes aimed at 20-30 year olds.	Volunteering at local groups. Lobbying for changes regarding healthcare services.
Better transport to Hull, access routes to Withernsea upgraded (Arthur Street looks awful as grass verges are just mud, Queen Street buildings painted etc.)	Training, more members for Withernsea	Hospital being used fully, access to a range of evening classes to improve education, better bus links	Volunteering for groups, promoting clubs and groups
Improved transport links particularly to hospitals, there is the Medibus already but I do feel hospital transport could be improved.	The Meridian Centre in Withernsea is constantly on the lookout for volunteers we are also trying to get funding to employ a Centre Manager	Reduction in prices at The Pavillion for gym membership for the over 60's	I currently volunteer for two local groups
Medical services/employment/youth clubs	Business development manager	Work training as we lost our local centre (Banton's)	East Riding put money back into helping local communities volunteers all working at exhaustion level
All of the above.	Funding support, local Drama group, voluntary, putting on free Panto's for the local kids.	The main thing is the frightening state of our medical care in Withernsea, 8to8 not working properly and it is extremely hard to get an appointment without being sent out of town. It is also very hard to get an appointment	I am already working hard for the town on the T.C and various other committees and groups; it is always the same unpaid people on all the different groups. What ERYC needs to do is go against the Government and stand up for the people in this area as we

		with a Dr these days. It is just not good enough. You've also shut all the youth clubs in our area.	are doing and invest in us, put back the MIU, put back the out of school activities for our youth, invest in schools and find the money for more police. That would help a lot.
East Riding of Yorkshire Council to give as much support (not just financial but more importantly officer/staff time) to Withernsea as they do for Bridlington and Beverley. Example would be a staffed Tourism Information Centre (which we used to have).	East Riding of Yorkshire Council to give as much support (not just financial but more importantly officer/staff time) to Withernsea as they do for Bridlington and Beverley. Example would be a staffed Tourism Information Centre (which we used to have).	The CCG (ERYCCG) to fully use Withernsea Hospital - ideally to restore both the MIU and the community beds ward for palliative and recovery care, relieving the pressure on A&E and HRI and Castle Hill	I'm already a town councillor, a member/trustee/treasurer of several other groups. I act as steward/marshal for most of our events; I run a car boot sale on Sunday mornings to raise funds for Xmas Lights. I am a 71 year old cancer survivor. I just wish that more residents would pull their weight.
<p>Retaining local health service is a challenge, specifically closure of Local community hospital and minor injuries- intransigence of CCG in discussions of local failings in delivery of 8-8 service.</p> <p>Loss of local community bus</p> <p>Cost and fears about reducing frequency of public transport.</p> <p>Bank closures</p> <p>Few skilled year round employment opportunities reliance on seasonal economy</p> <p>Low inward investment e.g. quality social housing, high street development/ support for small often family run businesses,</p> <p>Perceived high number of absentee</p>	Money!!!! Access to a full range of local development agency support and advice when needed (which is occasional and varied so difficult to identify).	<p>No quick fixes.</p> <p>My concerns are for the future. Reduction in services and opportunities locally. National changes, local impact and widening the gap between the "haves and have nots" becoming an issue in a small community.</p> <p>Political commitment to retaining existing health, education, transport, employment, leisure and voluntary/ community and social enterprises etc. Having confidence in multi-agency strategies and plans, with associated investment, developed with our local community.</p>	I am and have been involved in all the above examples. Working together always helps! The environment for setting up, maintaining and developing groups/ services/projects (in my experience) is becoming more challenging with more being asked of community and voluntary efforts to support and/or replace statutory services.

<p>landlords, vacant undeveloped properties and "building projects" e.g. old Teddies site, perception that Hull and East Riding councils are "dumping" problem tenants in the area</p> <p>Low visible levels of policing and slow response times</p> <p>Slow response time for ambulance calls</p> <p>Relative low cost housing attracting low income individuals and families sensibly hoping for better quality of life, not always realised and problems ensuing</p>			
More employment opportunities, more tourist attractions that will bring more people to the town to boost the local economy.	Good communications with local authorities so we are all working towards the same goals.	Bring back the Withernsea Hospital and A&E. More doctors at the local surgery.	Get involved in local groups and committees that are making a difference to people's lives.
Transport links and definitely employment for young people	Young volunteers	Publicity around activities not just daytime	Respect everyone and everything - think about cleaner environment more and can we do more!
Improved transport links and safer places to walk and cycle.	More time to do things.	Better health service	Get our voices heard
Reinstatement of our community hospital	Some funding from the local council	Refer to question 1. Give us back our community hospital	All of the above
Emergency medical treatment for minor injuries. Country bus. Litter removal. Employment opportunities.	I am a member of many groups. Access to free printing services to enable communication to those not online or not on fb.	Restoration of MIU. Employment opportunities which aren't seasonal. BTW, there's no apostrophe in 'yours'.	Have just set up Withernsea branch of Time Bank. New members needed to make it work.
Improved transport links, like the little bus that went to surrounding	I'm not in an organisation	Improvement to health services	By being kept in the loop over decisions concerning Drs surgery and 8-8 service which

villages			doesn't actually work
Improved transport, More things for teenagers top do and better use of green spaced areas	Better partnership working	Access to more sporting activities	Show support for this in the community

**What could make a positive difference to the lives of your beneficiaries?**

- Improved community transport to allow patients to travel to medical appointments as bus is very expensive
- Issues around the 8-8 centre in Withernsea. Feeling of losing services and access to others
- Help to create better awareness of Healthwatch so more people get their voices heard
- Transport links as local transport is limited. Can't access health services in Hull etc. once buses stop running
- More jobs
- Consultation is great but results are what counts
- Learning opportunities (evening class style)
- Art gallery/workshops
- Doctor appointments
- 8 – 8 services
- Transport to hospitals
- Access to homecare, meals, cleaning
- Help to get online
- Access to internet and lessons on how to use it
- Information on banking/access to banking in the community
- Hospital access as bus journey 3 hours and taxi cost £50 return
- Loss of town bus
- Anti-social behaviour needs tackling

**What could make a positive difference to your service/organisation in order to make this happen?**

- More volunteers
- Paid people understanding volunteers
- More training available
- Raise awareness of Healthwatch so people know how to contact us and why
- More opportunity to engage with people in local communities, specifically within groups i.e. coffee mornings, churches etc.

- Better promotion of CCG's PALS contact details so patients go to them in first instance rather than the local media or MP, as without their explicit consent CCG cannot investigate their complaint/concern
- Training to apply for funding
- Access to publicity
- Get more ambassadors to get people involved in helping their community
- Neighbourhood Watch Group (NWG) rebranding?
- Listening to other people's experience of YORswitch
- More marketing around the benefits of YORswitch
- Training other staff on YORswitch
- Need help in promoting services to people

#### **What currently works well?**

- Brilliant staff and the fabulous public
- Partnerships and networks
- Positive working relationships and networking opportunities
- SHORES Centre as hub, which people use for a variety of reasons and it meets a number of needs for the whole community. This helps with developing strong partnership working
- Groups working together
- NWG helping in emergency
- Various centres with trained staff to help customers
- Networking
- Loyal group of regular customers
- Building a recognised brand (YORswitch)
- Regular events attended
- Library games
- Dog walking in the community
- Carnival
- The Hut, but for a limited audience
- Networking to a limited extent
- Developing local individuals to be involved in their communities



- Having a multi-skilled talented team of volunteers and staff
- Having an extensive knowledge of the area over the last 14 years
- Knowing various partners, locally, regionally and nationally that can all contribute to local agendas
- Supporting the development of the local economy i.e. local jobs
- Active Withernsea is a fantastic project

**How could we encourage and support people to get involved in making a difference to their communities?**

- Developing the local economy, i.e. job creation
- Building confidence in volunteers
- Single/unique projects
- What's in it for them?
- Encourage people to act on their opinions rather than 'Chinese Whispers' (+ as well as -)
- Too much duplication of effort
- Encourage and support young people to get involved in volunteering and social action, developing future volunteer workforce
- Make them feel that their ideas can become a reality
- Make it easier – too difficult or off-putting to do DBS checks, insurance, documentation
- Give people the knowledge of how to do so i.e. how to access services, what services are available, encourage feedback
- Volunteers should be encouraged to develop
- Volunteers need to feel valued and encouraged to do something they are capable of
- Involve them in all areas, not just the same people who get involved in the same things

**What would improve the places and spaces near you?**

- Fixing equipment at the park, the rubber is tatty, put a big slide in the park, keep it nice and tidy with more bins
- Building more play and sport equipment in the parks and around the town for older children
- Fixing the park, hardly anything for older children and young people
- Get rid of litter and make it tidy, clean it up (Ryecroft Drive)
- More CCTV
- Keep it clean, picking up litter
- Should be a zebra crossing near the big park as it's a dangerous, busy road
- Do more to protect and care for the environment, beach cleans
- More to do for young people in Withernsea after summer finishes
- Slide/roundabout, better and more equipment in the parks
- Grassed areas to have more swings and play equipment
- More street lighting down dark tracks near park and The Hut

**What activities or events would you like in your community?**

- Volleyball
- More football, tennis across the week
- Basketball
- More regular games outside across the town, free equipment for people to use, including on the beach and in the memorial garden
- Activities on the beach, litter picking, water play, beach ball, beach sports/games, chill-out areas for sunbathing
- More exercise activities for families to do together
- More rugby
- More parks and play areas for young people to meet outside with their friends
- More sports areas

**What would you like to change in your community?**

- People's attitude, less shouting and angry people, less anti-social behaviour
- Less litter, cleaner, more parks, less traffic problems
- No plastic litter on the beach
- Cleaner and more cared for environment
- More paths for pedestrians instead of roads, more cycle paths
- Improving the ways things look, as it looks too messy in some areas, too much litter, food left on the floor
- Make the area more tidy
- Fix broken equipment i.e. zip wire
- Keep it nice and clean
- Closure of the Hut/shelter at skate-park (Hedon) had a big impact on young people in a negative way
- Hut was a good area for young people to hang out

#### **How could local services help you?**

- Town Council coming down and checking on the environment (skatepark) making sure it's safe and clean
- Supermarkets helping more with bag packing and taking things to people's cars if they can't
- Coming out and getting stuff to pick up litter with, providing litter picking equipment
- Be kinder and not cheeky
- More help in school, less exclusions

#### **Is there anything you think works really well in your community?**

- Fun events in the park and Valley Gardens
- Swear boxes to help stop swearing
- People helping other people in lots of ways
- The Hut!
- Good pool room in Patrington
- Clubs and activities

#### **Is there anything else you would like to say about where you live?**

- People helping each other and the environment, litter picking, not just thinking of themselves

- Don't really like people who destroy their community or their environment

## Hedon Primary School – questionnaire responses

### **What would make a positive difference to your community?**

- Free green space e.g. an accessible football pitch.
- Tennis courts to encourage children to get out and exercise.

### **What would make a positive difference to yours and your family's life?**

- Banks
- Post office
- Extended library services
- More frequent bus service to and from Hull e.g. no bus between Monday – Thursday at 8pm, only on a Friday

### **What do you think currently works well in your community?**

- Work of the town council e.g. keeping Hedon tidy, grass cut, rubbish collection etc.
- Events organised i.e. HedFest, penny throwing Xmas lights

### **Thinking about your answers above, how can you and others help to make things better in your community?**

- Informing relevant people e.g. town council if you have an issue e.g. graffiti etc. and not just taking to moaning about it or posting on Facebook to your friends and family

### What would make a positive difference to your community?

- We are looking forward to the opening of the leisure centre
- I think that more facilities/attractions and development of the seafront would be a huge advantage to Hornsea
- Return of a bank
- Reopen the minor injuries
- Reopen the bank!
- More things to do at the seafront in Hornsea – places to eat/sit outside and for children to play
- To encourage locals to use the town as well as tourists
- More activities in the park and on the beach in summer would be lovely (like in Bridlington)
- A bank
- Play fountain area (similar to the one in Hull/Flamingo Land) would be nice, somewhere on the seafront?
- More cycle paths through the town
- More features for children to enjoy...like an outdoor paddling pool, indoor skating area.
- Currently “life” in the area is very limited, especially for children 5 years onwards. Teenagers having nothing also hurts the community
- Nature trail – outdoor space
- More facilities on an evening for kids ‘Youth Space’

### What would make a positive difference to yours and your family’s life?

- More cycle tracks/safe, fun and interesting cycling areas would be great. We always have to drive out of the area to access anything like this
- More to do at the seafront, particularly at the south end.
- Splash pool, playpark, landscaping
- We are looking forward very much to the opening of the new leisure centre in 2020! Having a café, library, swimming lessons all under one roof will be brilliant.
- A greater variety of shops/restaurants/places to eat/drink/relax outside. Making better use of the seafront, park and mere-side for this, huge pulls for the town
- A bank
- Having access to the healthcare services out of hours
- Regular safe enjoyable locations to visit outside the home but that are local. We shouldn’t have to take hour long buses to anything fun
- A wet fish shop

### **What do you think currently works well in your community?**

- We regularly use the library and love the events such as carnival, bikers weekend and bonfire night
- Community spirit is good
- Carnival and light switch on and firework display at Freeport
- Last summer holidays we enjoyed the sports events at the seafront
- Bike event
- We have some beautiful parks that are always clean and tidy. We love spending time there.
- Our nursery school and primary and secondary schools are AMAZING!
- We have some fantastic community events such as the carnival and Lights Night
- Great community spirit
- Events e.g. carnival communicated through local community newspaper
- Community groups – charity, music, arts
- Plastic free town
- Sports etc.
- Schools
- Hornsea Pottery trail is a great addition.
- Beach, parks and mere
- The beach, the paddling pool, the park
- Organised events for kids e.g. by the library, the museum, ERYC play days etc.
- Very safe family orientated place to live
- Good community spirit
- Places like Freeport and our leisure centre and local parks. They are important and often excellent to attend but unfortunately too expensive to visit often (excluding local parks obviously)
- Floral Hall is a proud example of what works and pulls the community together

### **Thinking about your answers above, how can you and others help to make things better in your community?**

- By supporting and using all the local facilities and events
- More opportunities for kids to volunteer and help the community
- Pick up after your dog
- Support the events which are going on

- Always pick up rubbish that is on the floor
- Clean up after our animals
- Do a mini beach clean
- Work together where possible – the schools do this fantastically
- Attend and support all community events
- Support local shops and places to eat so don't have to rely on seasonal tourism, as well as encouraging new business and utilising bigger places like Tesco and Freeport, which enhance the town
- Not sure, these things depend on funding
- Already involved in cycling projects, have responded to petitions etc. regarding health services
- Honestly, community spirit in the town isn't awful, but younger people want the town to grow and flourish and the older generation seem to want the town to stagnate. It would be nice to have a town that is suitable for all of us
- Help give time to create community spaces/activities for the community

#### Withernsea One to One interviews

More access to A & E for children under 5 years old as currently have to go to Hull

More police in the area

The Hut is great, there is so much to do with trustworthy staff, I know my kids are safe

I love where I live, it's nice and quiet, no issues

## Appendix G

### Wolds & Dale and Howdenshire

#### Online survey responses

<b>What would make a positive difference to your community?</b>	<b>What could make a positive difference to your group or organisation?</b>	<b>What could make a positive difference to you and your family's life?</b>	<b>Thinking about your answers above, how can you and others help to make things better in East Riding?</b>
Improved transport links	financial help	having more social things to do	get more volunteers in the village
Improved banking; better transport; pavement salting in winter.	A home for voluntary groups - eg an unwanted Council building	All the above!	Working together and with authorities in a collaborative and friendly manner.
The relocation of Brank branches and Proper Post Offices (not a side till/desk in a mini- supermarket )	Ability to encourage younger people to volunteer.	Re-establish Minor Accident unit in our local hospital.	De-centralise NHS Big is not beautiful nor efficient
Village hall	Support to set up	Having more things to do in Witherwick there is nothing for children	We already do this
One way system around the town centre	Another Hall with disability access	Free parking	Neighbourliness, especially towards the elderly
More dropped kerbs to enable users of wheelchairs and mobility scooters to cross roads and have better access to facilities	N/A	Improved access to care services	Being part of a local consultation panel
A ring road	More young members	We are very satisfied with life in Howden	Get rid of the Tory council
Take action to stop HGVs passing through the areas in Howden with vehicle weight restrictions - to be clear that is everywhere except Flatgate and Station Road.	Not applicable	We are concerned about the impact of the big new housing estate at the edge of Howden on medical and dental services and the schools.	Sorry - too old to make a contribution!
Funding for small start-up business and initiatives.	Funding support, Staff development and training	having more opportunities to study/ learn useful skills, i.e. joinery, plumbing etc. but not accredited, just so you can do things yourself, maybe like a house maintenance course/ basic life skills	sharing skills,
Resurfaced broken pavements which currently make walking into Howden hazardous.	I cannot think of any examples for our neighbourhood watch group	See answers to question 1	Volunteering to help address local litter problems.



Accurate and functioning live information boards at bus stops in Goole and the railway station in Howden			
More buses/ more available public transport especially for the more rural areas.	More training	As above, more transport links, especially the more rural areas	Volunteering to make more social events for younger people, especially rural areas
Improved bus service - currently 1 bus per week supported by ERYC for 1-2hrs shopping in local market town. Newspaper delivery-drive 4 miles daily to get a paper. Villagers asked for a car share scheme to give lifts to shops/GP to those without access to vehicle. Better broadband - download speeds too low for multiple devices. Car parking restrictions - many complaints about parked cars blocking entrances and junction entry/exit.	Recruitment of trustees who are willing to be active. Improved car parking. Basic introduction to e.g. food hygiene, child protection, vulnerable adults, H&S etc. delivered on site. Help to set up a scheme to give lifts to those without a car.	Nothing - no need personally	Already volunteer within community
Sports and fitness access	Funding, skilled employees and volunteers	more time away from work	Developing projects at work
More activities for teenagers during the evenings and weekends.	Doing as much as possible.	Care provision for the disabled and elderly. Better access to NHS. More social activities for the youth.	Doing as much as possible.
Improved transport between villages. More groups for local young people. Investment in local infrastructures in relation to building work in towns and villages.	Funding support or help	Access to affordable social things and fitness classes.	I take an interest in local matters and volunteer with a parent fundraising group at my child's school. I have previously volunteered in another local school. I have offered help to a local elderly gentleman and keep an eye out for other things I can support and help with in my area.
Affordable transport links, more services	Funding support	Improved local leisure services	Being part of a local consultation GP
Access to a community space for young people in Pocklington More accessible venues in the surrounding area of Pocklington	Support with the HR/administrative/legal side Access to training Access to IT resources	Better careers advice for young people Better support for adults with learning disabilities moving from children's to adult services. Better links between	Developing more youth opportunities locally. Developing links between voluntary organisations and statutory ones and local businesses and other

More accessible transport		Heath and social care More inclusive activities	interested parties.
Improved transport links / more flexible (pre-booked) public transport	Local Rotary Clubs can offer support, guidance, mentoring and other assistance as required by groups on a project by project basis or longer term. Some may be interested in help setting up and running Rotary Youth Groups in the Community (RotaKids /Interact). More information available at <a href="https://www.rotarygbi.org/get-involved/young-people/">https://www.rotarygbi.org/get-involved/young-people/</a>	Improved access to local health services - e.g. local or mobile clinics & surgeries for example. Employment / training opportunities limited due to limited public transport facilities.	Rotary Club members are interested in being involved & working within the local community and supporting local charities and organisations. Setting up and running Youth Groups is possible if sufficient support and interest is available within the local area.
A community room for Nunburnholme village - we currently have no such facility	Funding for the above. The village is fundraising to support its plans but grants etc. would help greatly.	Adult education courses held in Pocklington	Voluntary litter picking groups.
Extra school places for ever increasing population needs	Funding support for our efforts to remove Management Fees from new build estates. This is a big issue on new developments.	The doctor's surgery and chemist seem to be having problems with increased demand. Is the new build facility able to deal with all the new estates being planned for Pocklington?	We are setting up a Resident's Association to protect people on our site from exploitation by the builder, who has imposed unregulated charges for maintaining common areas. We are twice taxed because we pay Council Tax and then have to pay again. This could be stopped at planning if the Council refused to be part of this scam. This applies to ALL new build developments.
Better access to Health services with a common approach, York Clinical Commissioning Group controls the GP services in Stamford Bridge and Beckside Pocklington both are located in the East Riding and often clash with policies issued by East Riding Council and Hull and East Riding Clinical Groups. It is difficult to have joined up Health and Social Care with two different CCG's. Better rural public transport, this will	Advertising our Group is the most positive action that would make a difference to those Carers out there that require help and support. Carers need training to sustain their Caring role, lifting and handling, emergency first aid, CPR and understanding of dementia, mental health etc.	Better access to health services without the long drive to York hospital and the long wait for treatment. Many minor treatments could be made locally which would reduce hospital journeys.	By agreeing with the community those important services that could be accessed locally.

reduce social isolation for many.			
A proper police presence	more support from ERYC social services	better bus service	more support for local initiatives
Better access to services	Training	Better shopping facilities locally	Supporting others to access services
Improved transport to the surrounding villages. Bigger community buildings due to the huge increase in new housing estates. More doctors at the surgery due to the influx of people.	Paid staff for youth work	More doctors, dentists, school places	Removing the existing Conservative run Council
Improved parking, a youth club / facilities, more places to walk i.e. green open parks / woodland, wider paths for pushchairs / mobility scooters	better access to disabled transport	wider paths for wheelchair users	organise more and better lobbying of ERYC for more recognition of our local needs
Better bus service links between Pocklington and Stamford Bridge during the day and later bus services to and from York and Hull during week days.	A more reliable funding stream covering all essential costs for our theatre group for adults with learning disabilities (although we have a grant from ERYC the bulk of funding comes from donations and soliciting donations is time consuming and detracts from our core activity).	Better public transport between Pocklington, York and Hull to enable travel to and from evening/night activities in Hull and York throughout the week, using public transport.	Volunteering and actively engaging in community activities. Also supporting local businesses and events.
Cycle paths / new swimming pool in Pocklington	Cycle paths	Cycle paths/ better sports facilities	Volunteering / litter picking
Rail links restored. More employment opportunities for adults with learning disabilities.	Funding for running costs. More volunteers.	Upscale sports centre to reflect town size.	Encourage more volunteers. Expand group beyond Pocklington and put on productions more widely.
Improved pedestrian provision e.g. pedestrian crossings, comprehensive, well maintained footpaths kept clear of parked cars allowing safe. Comfortable movement around the community for walkers. buggies, wheelchairs etc.	Regular funding support.	Improved local health services.	Volunteering to support existing groups and helping to set up new ones.
Our community is blighted by the massive increase in house-building which occurs here because Stamford Bridge is at the outer edge of the council's reach. The infrastructure cannot support this	The Village Hall in Stamford Bridge is doing well because of a number of dedicated members of the committee. Funding is always welcome and we have been successful in applying for several	More doctors are the greatest need as those in the area are overstretched, especially as the new houses become occupied and more people sign on to the existing surgeries. There are a large	I am the chairman of the Village Hall and also help with other things in the area. I would be happy to be part of a consultation panel, as long as it is concerned with things about which I

and urgently needs addressing, especially if the new prison is to go ahead. The roads, schools and sewers CANNOT cope and are already overstretched. A halt on this community being used as a "dumping ground" for housing would be a start, but more needs to be done on ensuring the services can cope.	grants in the last couple of years. However, there are still many projects which we need to complete and offers of funding will always be welcomed. We do not actually need staff as such as the committee manages to keep the building in a good condition, but with the increase in new people moving into the area, security is always a problem - CCTV would be a great asset to prevent some of the problems which the building and car park face, but this again needs funding.	number of elderly people here - I am 66, so heading that way - and their/our need of regular check-ups to prevent or monitor conditions would be very valuable.	have, at least, a working knowledge. Too often I find that some of the people to whom one is directed for advice know little about the things for which they are to be consulted. A proper Citizens' Advice Centre, even if only one day a week, would be very useful in our area.
Better bus services, we have very little public transport and nothing after 5pm in or out of the village	nothing	nothing	very difficult for a small village to influence improvements in the county

**What would make a positive difference to the lives of people using your service/organisation?**

- A hub/supportive centre/meeting place
- Good transport links
- Improved access to activities
- Reduced isolation
- Central community facility for all ages
- Places to go with trustworthy people to get advice
- Access to complementary therapy and energy healing to encourage a positive self-attitude to their well-being

**What could make a positive difference to your service/organisation to help your beneficiaries?**

- Access to funding
- Access to funding or signposting to funding areas
- Networking and access to other services
- Regular place to practice (therapy)
- Funding for services
- Promotion and advertising

**What currently works well?**

- Strong brand is good but not always having the time to see everyone
- Effective communication
- Networking
- Good trainers – strong bond

**How could we encourage and support people to get involved in making a difference to their communities?**

- Getting actual quotes from people who have switched and benefitted from YORswitch
- Find out what they want and use their ideas
- Providing facilities to meet and use
- Activities that meet youngsters 10 years + for their free time
- Developing youth involvement and strengthening local links
- Making use of the front line workers, along with young people to get them involved to have their say

### Pocklington – One to one interviews

*There is a need for a community building that could provide a range of activities and services for the local community of all ages, including a youth club, parties, non-sports clubs, knit and natter, family planning.*

*Community events work really well, as it is great to get together with family, friends and have fun taking part in a range of activities, particularly if they are free or not too expensive, as this can be difficult when there are a lot of children in a family.*

*There is a lot of housing development taking place within the area; however there is not the infrastructure services being developed to meet the needs of the increasing population.*

*There is a need to manage traffic up near the Oval where children play and near Woldgate School, as it needs to be reduced to 20 miles per hour.*

*There is a need for more counselling services for young people.*

*I love Pocklington.*

## Young People Count – consultation with young people June – July 2019

As part of this survey and its role in managing the Wolds & Dale Youth Coalition, ERVAS worked with *Young People Count*, a detached youth project in Pocklington, to develop a number of consultation questions to help identify the needs of young people within the area. This consultation was undertaken by Kate Allen, the senior Youth Worker, along with Young People Count colleagues between June and July 2019. Please see the summary below for the information that was gathered.

### Summary

Over the past three weeks YPC has managed to speak with a total of 90 people who were between the ages of 12-18, but also included the parents of local children in our discussions. The most common age was between 16-18 years old.

The research has taken a number of forms and in addition to quantitative analysis of statistics from local reports, we have been participating in qualitative research, on the streets, with local young people. In total 60 young people were reached through these methods combined.

We used visual aids to grab the attention of young people travelling home from school, handed out questionnaires after school on local housing estates and recorded the comments made by young people through street-based consultations.

The questions and responses are as follows:

### What activities or events would you like to see in Pocklington?

We had a great deal of responses to the types of things that young people would like to see in Pocklington.

The most common responses were:

- Film nights
- Football on West Green
- Make up tutorials
- Pop up sports events
- Music events

### What would improve the places and spaces that matter to you in Pocklington?

These were the only viable answers to this question and were highlighted from the A3 boards as good ideas by just over 10 young people.

- A youth café
- A youth club

### **What would you like to change in Pocklington?**

We had many responses to this question. Drugs received twice as many responses as anything else and these responses were offered by young people.

- Drugs
- Litter
- Nothing to do
- Boredom

This question was one of the most popular within our consultations, with a large proportion of young people citing the drug use in Pocklington as a major concern.

Drugs were highlighted many times throughout the different stages of the consultations as barriers to integration, issues that were not being tackled or things that would improve living in Pocklington.

### **What did parents have to offer the consultations?**

Through the consultation discussions, we were able to ascertain that parents of young people are desperate for some form of positive youth provision. They describe being stuck between a rock and a hard place and recognised that playing on computer games in their bedrooms was not an ideal situation, in itself, having a negative impact.

Parents of young people in Pocklington made the following remarks:

- "Young people either have to roam the streets or remain isolated in their bedrooms".
- "The lack of support services for teens".
- "I don't let my kids out, it's awful, but I don't want them to be one of these kids that's stood on street corners".
- "More support for young people in Pock".

**Kate Allen, Senior Youth Worker Lead – Young People Count**

## **Holme on Spalding Moor**

**Holme Christian Fellowship (HCF)**



- Key community involvement is through the Coffee Shop
- The Coffee Shop holds a lunch club twice a month– three course meal – very well attended
- Through the Coffee Shop we act as a Contact for CAP debt advice services.
- There is a popular weekly Art Group and a weekly Craft Club.
- We as well as normal weekly church services, Bible studies, we open the Coffee Shop once a month for anyone to come for prayer for healing.
- There is a very informal Café Service once a month in the Coffee Shop – aimed at people who want to find out what church is all about
- We ran a Youth group on Tuesdays (HCF village car park) and Thursdays (Bubwith) for teenagers to chill out .
- Number dropped off when a Youth Club was opened in HOSM on Tuesday nights and the group closed
- On Tuesday mornings the Coffee Shop is used by a group of men to solve the “problems of the world
- We act as a drop off point for the Village Food bank
- All welcome at any meeting

#### **Skills for Holme**

- This is a company, fully owned Holme Christian Fellowship, which enables young and older people to come and use their skills to make and mend things.
- It is self-funding, volunteers making and restoring furniture in three workshops as well as collecting and selling good quality used goods.
- It is mainly used by retired people but from time to time we get 18-24 year olds who want to do something and gain skills to help them get employment.
- Three days a week the workshops are made available to Men in Sheds.
- Funding is provided through selling services at a modest price to residents of the village

#### **HOSM Primary School**

- As well as my personal involvement as Chair of Governors, the church supports ministry activities in UK and overseas
- Together with the leaders of the Anglican and Methodist churches Christian assemblies are given each week.
- A new programme called “Primary Futures” is being piloted. This will develop stronger links to members of the community

#### **As far as I can see**

1. With a large increase in homes over the next 4 years we will need to ensure that there will be extra support needs in many areas of the village.
2. I have the impression that there are already quite a lot of housebound people in the village – can we provide them with transport to get out to meet people
3. The village school has the capacity to take the extra children that will come into the village.

## Holme on Spalding Moor Youth Club – 10<sup>th</sup> June 2019

### What would improve the places and spaces near you?

- People cleaning up the mouldy areas and dirt
- Better play areas for older children
- More clubs doing different things
- Nature walks
- More bins and signs re: littering
- More environment projects
- More recycling
- Less litter
- More play areas with longer slides, monkey bars, climbing frames
- Environmental projects

### What activities or events would you like in your community?

- Skate park
- Motorbike track
- More sports clubs, not just football
- Youth festivals with rides, tuckshops, games and play areas for little children, party games
- Music festivals
- Music and acting/drama clubs
- Fundraising activities
- Free clubs
- Fun clubs, football, sports clubs
- Craft clubs
- General talent shows/contests
- Petting zoo, where you can go and see/stroke the animals

### **What would you like to change in your community?**

- More things in the village to do
- More ponds/wildlife areas
- More things in the village for people who don't have transport
- Everything is too quiet
- Have more things to do and places to go
- Better transport
- Open the railway line
- Have more shops, bigger shops that sell cheaper things, clothes, toys
- More road safety is needed i.e. not speeding in residential areas
- The main road is busy and quite dangerous, especially for cats

### **How could local services help you?**

- More children's sports clubs
- Young people are sometimes bullied because of their circumstances i.e. being in care, more education about things like this is needed
- Extra education support for children 1-1 who struggle in school
- Making sure you get financial entitlements i.e. pupil premium, free school meals
- Have a youth club with things to do
- Teachers to play knowledge games/board games in school with you
- Supermarkets to help people who aren't so mobile, help with carrying shopping to the car
- Raising people's awareness of things like People's Pantry and Foodbank

### **Is there anything you think works really well in your community?**

- The Sports Bowl is good, it sells school uniforms
- Having the park in an accessible and safe place that is well lit
- McColls shop has more things now which is good
- Village hall is good and runs things like coffee mornings and other clubs i.e. bingo, Zumba

- Catherine's hairdresser is good
- The garage is really good for local people to fix their cars and do MOTs
- Margaret's sweet shop is good
- Holme Rovers is great
- HOSM Primary School is great
- It's good that all the clubs are on at different times and on different days
- Drs and pharmacy is good
- Youth club is great
- The park is good
- The youth club is good at organising interesting activities i.e. make-up artist

**Is there anything else you would like to say about where you live?**

- It's a safe place to live
- Everything you need is here in HOSM, and any other things are not far away i.e. Market Weighton
- Tesco isn't very far away and is quite cheap
- HOSM has some nice peaceful places to go

**What would improve the places and spaces near you?**

- More schools for primary and secondary as there are more children living here because of the housing being developed
- Buskers, young people busking

**What activities or events would you like in your community?**

- More parks to have better play equipment for older children, such as zip wires, as there is a lot for little children but not older ones
- Young Voices choir
- Humberside Police Lifestyle More clubs for girls, like dancing, which there is in Market Weighton but not in Pocklington

## Appendix H

### East Riding wide

#### East Riding VCS Network meeting – 9<sup>th</sup> May 2019

##### **What would make a positive difference to the lives of your beneficiaries/communities?**

- Empowering people to do things for themselves
- Encouraging more volunteers
- Regular physical activity and associated benefits
- A good selection of volunteers
- Reducing isolation
- Shared resources
- Help with forms
- Help with the internet
- Referral to appropriate agencies
- Checking on your neighbour(s) by members of the community to help prevent ill-health/problems
- Free training to provide better services
- Better communication
- More partnership working
- Volunteer roles
- Developing professional and technical skills
- Developing employability skills

##### **What could help your service/organisation/group to make this difference?**

- Funding and publicity
- More volunteers
- Better shared networking
- Strong community networks and good sharing of information

- To help organisations incorporate physical activity into their programmes i.e. chair aerobics before lunch club or as a diversionary project
- Effective partnerships
- Having an awareness of how to offer advice and refer on
- Money!
- A shared approach to demonstrating value
- Networking to help with signposting
- Funded development services and for growth, move away from grants
- Funding at grass roots level
- Information sharing
- Links into educational organisations and support from councils/authorities
- Funding and networking partnerships
- Clearer pointers to grant funding/funding bodies
- More investment

#### **What already works well in making these positive differences?**

- Current volunteers
- Networking
- Connecting with partners, knowing other's responsibilities
- Increased awareness of what services/sectors are out there
- Social prescribing
- Upskilling volunteers team to deliver physical activity as part of or adjacent to existing sessions
- So many groups with committed volunteers making a real difference
- Cross organisational employment
- Enthusiasm of staff and volunteers, but easy to get disillusioned
- Networking meetings
- Cherry tree staff and volunteers
- Service level agreements
- Volunteers and hardworking staff on limited budgets
- Volunteers

- Links already in place

### **How can we involve and support beneficiaries in bringing about a positive change to their community?**

- Job security for staff, development of staff and volunteers
- Provide safe opportunities for beneficiaries to speak out
- Look at what works – evidence based delivery
- Make them aware of services, not just via the internet
- Work together to identify positive outcomes
- Bring some beneficiaries to the meetings
- Acknowledge their contribution and encourage participation
- Continuing to identify the vulnerable
- Helping them to become self-sufficient through training and upskilling
- Recognising importance of physical activity as part of lifestyle
- Making ourselves known – marketing
- Giving our time
- Work together to achieve the same goals
- More engagement and outreach



### **What would make a positive difference to the lives of young people?**

- Inspirational past learners who have succeeded
- More chances to meet people and make new friends e.g. sports, gaming etc.
- More general youth club activities
- Greater awareness of opportunities on their local areas within East Riding
- Fun, sporty and engaging activities. Delivered by great people
- Better access to support services, knowledge of what is available
- Information on volunteering and access to accreditation
- Transport – isolated due to rural location

### **What could help your service/organisation/group to make this difference?**

- Training
- Volunteers
- Sustainable funding
- Creative, fun teams of people
- Funding
- Funding
- Set up support for groups
- More collaboration between services and organisations to our collective end goal!
- Youth engagement
- Volunteers
- More funding to local hubs for meetings etc.
- Funding to get them up and deliver training etc.
- Need to engage with more local organisations and build partnerships

### **What already works well in making these positive differences?**

- Lovely vibe, friendly (organisations and services in ER)
- More collaborative as opposed to competitive
- Support from National Federation of YFC at all levels
- Working together
- Partnership building
- School backing and support services
- The support available
- Networking opportunities
- Support from schools and other communities
- Networking
- Working together, partnership working

**How can we involve and support young people in bringing about a positive change to their community?**

- Develop social action opportunities after NCS, graduate opportunities
- Working with organisations to encourage and involve young people in things that make a positive difference to their communities
- Training
- Volunteering for young people
- Meaningful action from young people's ideas
- Student voice!
- Feel valued and see the change
- Youth provision to encourage social action
- Get them volunteering
- VYPER and Volunteer
- Take part in NCS
- Ask them what they want
- Voice and Influence
- (YFC) Clubs are very good at this – some more than others so more about supporting and encouraging some clubs to share good practice!

## East Riding Youth Conference – 1<sup>st</sup> July 2019

### What do you think are the key issues that young people face in East Riding today?

- Not enough opportunities
- Cannabis and MOMA use
- Lack of awareness for children, most of their information comes from uninformed friends
- Mainly drugs and alcohol
- Hey could have issues in family and other surroundings
- Lack of things to do

### What would help your organisation or service support our young people?

- Operation Encompass sharing information with youth services etc. during school holidays
- Operation Encompass available to all services working with children and young people, not just schools
- More acknowledgment for what we do
- Drug and sexual health training for staff who are always in contact with young people
- More youth work training at various levels
- A list available of services and their remit, plus referral process, which would be possible to access through ERYC website
- Different resources and different training for drugs and sexual health
- Practitioners to tell young people about what they know is happening in the area that young people could get involved in and to promote local activities/events to young people they work with
- Practitioners understanding the benefits of youth voice and influence and actively encouraging and supporting young people to get involved where possible
- Multi-agency update meetings
- Multi-agency newsletter for all partners to input and receive

### What works well to support young people in East Riding?

- Coalitions and youth services
- A team approach
- Inclusion
- Include young people in what they want/need
- Ask young people what they need
- Better communication methods – child/disability friendly

**What would improve the places and spaces near you?**

- Being friendly
- No swearing
- No shouting
- Free parking
- Affordable housing and shopping

**What activities or events would you like in your community?**

- Outdoor activities
- Sports and music events
- Cinema
- Having fun
- Eating out/social things to do
- Have more shows/concerts
- Festivals like TribFest
- Beverley Races

**What would you like to change in your community?**

- More people like Hen from All Stars to support us to do things
- To be trusted by people more
- Leave school

**What do you really like in your community?**

- Scooters, bikes
- Cinema
- Places to wear 'heelies' and have fun
- BBQs

- Parties
- Swimming
- Going on holiday
- Horse riding
- Animals
- Going to the beach with the dog
- Going out for dinner and socialising

#### **How can services help you and your family and friends?**

- Support for families – having somebody to talk to and more people who listen to you. This could be formal or informal
- Knowing where to go for support
- Help us to build confidence
- Seeing friends and socialising and having fun
- Organising social activities
- Organising activities with food i.e. picnics at the races
- Going crazy and letting off steam

#### **How could you help other people in your community?**

- Welcoming new children and people to All Stars or other services/organisations, helping to put on taster sessions and events so they know what to expect
- Sharing experiences with others in an informal way i.e. coffee mornings
- Volunteering
- Being a Detty or a Henny 😊

**What would improve the places and spaces near you?**

- More bins for dog poo in Cranswick
- Multi-storey car park in Bridlington
- Illuminations and flashing lights in winter and at Christmas (like Blackpool and Scarborough)
- Less dog poo

**What activities or events would you like in your community?**

- Book fayre (Beverley)
- Climbing frame at play park (Cranswick)
- Safe equipment in play parks
- More equipment for older children and young people in parks
- Information events with taster sessions for different activities/clubs so young people can see what they like before having to join up
- Litter picking
- Environmental events i.e. beach cleans
- More things like Inflatation in Bridlington, so young people don't have to travel so far
- More things like Curtis Woodhouse boxing gym in Bridlington area
- Bowling clubs
- Youth clubs
- More youth activities for young people to do every evening so they're not all hanging around on the streets, taking drugs, drinking or getting into trouble. More youth workers around to do this.
- More events to show young people the dangers of taking drugs, drinking, addiction and getting involved in criminal and anti-social behaviour
- More volunteering opportunities for young people in Bridlington, more charity shops to take on young people
- More positive activities so less young people hanging around
- Volunteer Celebration Event/day
- Having a café in Bridlington like the one in Goole at West Park, run by The Green Team and where young people can volunteer and gain work experience

**What would you like to change in your community?**

- Driffield needs less charity shops
- Having Christmas light switch on with celebrities in Bridlington, having a Santa grotto for children and families to visit. (Scarborough has Father Christmas arriving on a boat into the harbour, something like that would be good in Bridlington)
- Having more tourist attractions in Bridlington all year around, particularly at Christmas as this would bring in more income to the local shops and businesses
- Bridlington to be busier on a night time, particularly in winter after the tourist season has finished. More things to do for young people and young adults.
- Ice rink at Christmas
- Have more job opportunities in Bridlington all year around, not just summer season
- More interesting things in the local shops
- Less dog poo
- Less litter
- The fun fair to return to Cranswick, lots more family social events
- More things for young people to do, less young people just hanging around and getting into trouble

#### **What works well in your community?**

- Roller disco at The Spa
- Bridlington drama group – The Den
- The Warren ‘SHOUT’ group in Hull
- Driffield has got a good night life
- Curtis Woodhouse Elite Boxing Gym in Driffield is a life-changing experience
- The gym in Bridlington Leisure Centre



